

Helping in an Emergency

Sam, Rosie and Jack are learning about why it is important that everyone knows how to call an ambulance. This may save someone's life!



Right and Wrong ✓ X

Can you help Sam, Rosie and Jack identify what is right and wrong by putting a tick or cross in the box?

999 is for emergencies only

It is important to know where you live

Calling 999 is a funny joke

How to call an ambulance

1 - When you ring 999, the person who answers will ask if you need the police, fire or ambulance service. You must tell them clearly which one you need.

2 - You will be asked some questions such as your name and address. Ask your mum or dad to teach you your address and show you how to call 999. If you are not at home think about where you are visiting, for example can you see a street name or a building with a name or number on it?

3 - Stay on the phone, help is being organised. Next you will be asked "Okay, tell me exactly what happened" so you can tell the person on the phone who is sick or hurt and what happened to them.

4 - The person on the other end of the phone may then ask "Is she/he awake?", or may say something like "Are they responding to you?", "Can they talk to you?" or "Are they aware you are there?"

5 - If they are not awake, the person on the phone may ask you if you can tell if they are breathing by putting your ear next to their mouth or by putting your hand on their chest and looking to see if it goes up and down.

6 - Remember the most important thing you can do is stay on the phone and listen to the instructions you are given.



Well done, you have been amazing!