








## Freedom to Speak Up – Feedback Survey


### 1. Page 1



1. How did you find out about Freedom to Speak Up?							Response Percent	Response Total
1	Word of mouth						25.00%	2
2	Pulse						12.50%	1
3	Posters/Leaflets						12.50%	1
4	Staff Newsletter						25.00%	2
5	YAS Policy library						0.00%	0
6	Other (please specify):						25.00%	2
<b>Analysis</b>	Mean:	3.38	Std. Deviation:	1.87	Satisfaction Rate:	47.5	answered	8
	Variance:	3.48	Std. Error:	0.66			skipped	0
Other (please specify): (2)								
1	24/08/17 4:17PM ID: 62983888	Station Noticeboard						
2	11/11/17 8:52PM ID: 67406285	All of the above						


2. How easy was it to make initial contact with the FTSU Guardian or Advocate?							Response Percent	Response Total
1	Very easy						100.00%	8
2	Reasonably easy						0.00%	0
3	Not easy						0.00%	0
4	Difficult						0.00%	0
<b>Analysis</b>	Mean:	1	Std. Deviation:	0	Satisfaction Rate:	0	answered	8
	Variance:	0	Std. Error:	0			skipped	0

3. How did you find the initial response from the FTSU Guardian or Advocate?							Response Percent	Response Total
1	Very helpful						100.00%	8
2	Reasonably helpful						0.00%	0
3	Not very helpful						0.00%	0
<b>Analysis</b>	Mean:	1	Std. Deviation:	0	Satisfaction Rate:	0	answered	8
	Variance:	0	Std. Error:	0			skipped	0

4. Did you feel your concern was taken seriously?						Response Percent	Response Total	
1	Yes					100.00%	8	
2	No					0.00%	0	
<b>Analysis</b>	Mean:	1	Std. Deviation:	0	Satisfaction Rate:	0	answered	8
	Variance:	0	Std. Error:	0			skipped	0

5. Did you receive regular feedback from the Guardian or Advocate?						Response Percent	Response Total	
1	Yes					100.00%	8	
2	No					0.00%	0	
<b>Analysis</b>	Mean:	1	Std. Deviation:	0	Satisfaction Rate:	0	answered	8
	Variance:	0	Std. Error:	0			skipped	0

6. Do you feel your concern has been addressed?						Response Percent	Response Total	
1	Yes					87.50%	7	
2	In part					12.50%	1	
3	Not sure					0.00%	0	
4	No					0.00%	0	
<b>Analysis</b>	Mean:	1.12	Std. Deviation:	0.33	Satisfaction Rate:	4.17	answered	8
	Variance:	0.11	Std. Error:	0.12			skipped	0

7. Do you feel your confidentiality was respected						Response Percent	Response Total	
1	Yes					100.00%	8	
2	No					0.00%	0	
3	Not applicable					0.00%	0	
<b>Analysis</b>	Mean:	1	Std. Deviation:	0	Satisfaction Rate:	0	answered	8
	Variance:	0	Std. Error:	0			skipped	0

8. Have you suffered any detriment as a result of raising your concern					
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		Response Percent	Response Total
1	No	87.50%	7
2	Yes	12.50%	1
<b>Analysis</b>	Mean: 1.12 Std. Deviation: 0.33 Satisfaction Rate: 12.5	answered	8
	Variance: 0.11 Std. Error: 0.12	skipped	0

### 9. Based on your experience, would you raise a concern through Freedom to Speak Up in the future?

		Response Percent	Response Total
1	Yes	100.00%	8
2	No	0.00%	0
3	Unsure	0.00%	0
<b>Analysis</b>	Mean: 1 Std. Deviation: 0 Satisfaction Rate: 0	answered	8
	Variance: 0 Std. Error: 0	skipped	0

### 10. Is there anything else you believe the Guardian could have done for you?

		Response Percent	Response Total
1	Open-Ended Question	100.00%	4
1			
2			
3			
4			
		answered	4
		skipped	4

### 11. If you have been supplied with a concern number please type it here:



		Response Percent	Response Total
1	Open-Ended Question	100.00%	7
		answered	7
		skipped	1



## 2. Equality Monitoring - Strictly Confidential



### 12. What is the ethnic origin of the service user? You are asked to classify in the category which you feel most nearly describes your ethnic origin. If none of the specific groups are suitable please mark the relevant other and specify the ethnicity.

						Response Percent	Response Total	
1	Indian					0.00%	0	
2	Pakistani					0.00%	0	
3	Bangladeshi					0.00%	0	
4	Other Asian background					0.00%	0	
5	Caribbean					0.00%	0	
6	African					0.00%	0	
7	Other Black background					0.00%	0	
8	White & Black Caribbean					0.00%	0	
9	White and Black African					0.00%	0	
10	White and Asian					0.00%	0	
11	Other Mixed background					0.00%	0	
12	White					75.00%	6	
13	British					25.00%	2	
14	Irish					0.00%	0	
15	Other White background					0.00%	0	
16	Chinese					0.00%	0	
17	Gypsy/Traveller					0.00%	0	
18	Arab					0.00%	0	
19	Any other ethnic group					0.00%	0	
20	Prefer not to say					0.00%	0	
21	Other (please specify):					0.00%	0	
<b>Analysis</b>	Mean:	12.25	Std. Deviation:	0.43	Satisfaction Rate:	56.25	answered	8
	Variance:	0.19	Std. Error:	0.15			skipped	0
Other (please specify): (0)								
No answers found.								



13. Age								
						Response Percent	Response Total	
1	Under 25					0.00%	0	
2	25 - 34					37.50%	3	
3	35 – 44					50.00%	4	
4	45 - 54					12.50%	1	
5	55 - 64					0.00%	0	
6	Over 65					0.00%	0	
<b>Analysis</b>	Mean:	2.75	Std. Deviation:	0.66	Satisfaction Rate:	35	answered	8
	Variance:	0.44	Std. Error:	0.23			skipped	0



14. Gender							Response Percent	Response Total
1	Male						50.00%	4
2	Female						50.00%	4
3	Transgender						0.00%	0
4	Prefer not to say						0.00%	0
5	Other (please specify):						0.00%	0
<b>Analysis</b>	Mean:	1.5	Std. Deviation:	0.5	Satisfaction Rate:	12.5	answered	8
	Variance:	0.25	Std. Error:	0.18			skipped	0
Other (please specify): (0)								
No answers found.								

15. Religion or Belief							Response Percent	Response Total
1	Buddhist						0.00%	0
2	Christian						50.00%	4
3	Hindu						0.00%	0
4	Jewish						0.00%	0
5	Muslim						0.00%	0
6	Sikh						0.00%	0
7	No religion						50.00%	4
8	Prefer not to say						0.00%	0
9	Other (please specify):						0.00%	0
<b>Analysis</b>	Mean:	4.5	Std. Deviation:	2.5	Satisfaction Rate:	43.75	answered	8
	Variance:	6.25	Std. Error:	0.88			skipped	0
Other (please specify): (0)								
No answers found.								

16. Sexual Orientation							Response Percent	Response Total
1	Heterosexual						75.00%	6
2	Gay woman/Lesbian						0.00%	0
3	Gay man						25.00%	2
4	Bisexual						0.00%	0
5	Prefer not to say						0.00%	0
6	Other (please specify):						0.00%	0

16. Sexual Orientation							Response Percent	Response Total
<b>Analysis</b>	Mean:	1.5	Std. Deviation:	0.87	Satisfaction Rate:	10	answered	8
	Variance:	0.75	Std. Error:	0.31			skipped	0
Other (please specify): (0)								
No answers found.								

17. Do you consider yourself as having disability?							Response Percent	Response Total
1	Yes						25.00%	2
2	No						75.00%	6
3	Prefer not to say						0.00%	0
<b>Analysis</b>	Mean:	1.75	Std. Deviation:	0.43	Satisfaction Rate:	37.5	answered	8
	Variance:	0.19	Std. Error:	0.15			skipped	0

18. Do you have a physical, sensory or mental impairment that seriously affects your day-to-day activities as defined by the Disability Discrimination Act (1995)?							Response Percent	Response Total
1	Yes						25.00%	2
2	No						75.00%	6
<b>Analysis</b>	Mean:	1.75	Std. Deviation:	0.43	Satisfaction Rate:	75	answered	8
	Variance:	0.19	Std. Error:	0.15			skipped	0