



MEETING TITLE Trust Board Meeting in Public		MEETING DATE 24/05/2016	
TITLE of PAPER	Community Resilience End of Year Report	PAPER REF	6.1
STRATEGIC OBJECTIVE	All		
PURPOSE OF THE PAPER	Provide information to Board members on the activities and achievements of the Community Resilience Team over the period 2015/6		
For Approval	<input type="checkbox"/>	For Assurance	<input checked="" type="checkbox"/>
For Decision	<input type="checkbox"/>	Discussion/Information	<input type="checkbox"/>
AUTHOR / LEAD	Deputy Director of Operations	ACCOUNTABLE DIRECTOR	Director of Operations
DISCUSSED AT / INFORMED BY – include date(s) as appropriate (Quality Committee (12.5.2016)			
PREVIOUSLY AGREED AT:	Committee/Group: Choose an item. Choose an item.	Date: Click to enter date Click to enter date	
RECOMMENDATION	<ol style="list-style-type: none"> The Trust Board note the report, seek clarification as required. Formally thank the volunteers who form part of our community first responder schemes, mountain rescue, parish councils shops and other premises who allow us to place defibs on their premises who support the work of YAS in communities all around Yorkshire helping us to deliver care to patients 		
RISK ASSESSMENT		Yes	No
Corporate Risk Register and/or Board Assurance Framework amended <i>If 'Yes' – expand in Section 4. / attached paper</i>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Resource Implications (Financial, Workforce, other - specify) <i>If 'Yes' – expand in Section 2. / attached paper</i>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Legal implications/Regulatory requirements <i>If 'Yes' – expand in Section 2. / attached paper</i>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Equality and Diversity Implications <i>If 'Yes' – please attach to the back of this paper</i>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
ASSURANCE/COMPLIANCE			
Care Quality Commission Choose a DOMAIN		All Choose an item.	
Monitor Quality Governance Framework Choose a DOMAIN		3: Planning and driving continuous improvement Choose an item.	

1. PURPOSE

- 1.1 To provide information to Trust Board members on the activities and achievements of the Community Resilience Team over the period 2015/6. The End of Year report can be seen at Appendix One.

2. BACKGROUND

- 2.1 In 2012/13 The Community Resilience team formulated a three year strategy. The aim if the strategy was to improve the contribution of all alternative responses to performance and in doing so enabling a quicker response to patients providing early intervention of care and reassurance.
- 2.2 In performance terms in 2012/3 the actual contribution¹ to performance from alterntive responses was 1.5% the aim of the strategy was to increase that actual performance to 5% which by the end of 2015/6 was achieved as detailed in the report.
- 2.3 In developing the strategy and subsequent annual business plan staff were engaged each year helping to identify the key departmental objectives. A restructure of the department and increasing training capacity meant the quality of engagement with volunteers and their training needs were met in a timely manner, initially this was done within existing budgets however as initiatives came on board additional staff have been recruited to support the quality of what the team do. An example of this is the introduction of a dedicated team working with the four fire services in Yorkshire developing the co-responder schemes.
- 2.4 The teams dedication and commitment to working with volunteers and their communities needs a very differnet approach to working with our employed staff and our success has for the most part being due to the teams willingness to engage with communities at the times and places the fits the communitites needs as often many have their own day jobs on a Monday to Friday basis.
- 2.5 Each year two Annual Galas for community responder volunteers take place in late spring. These events showcase the dedication of our volunteers and allows us the celebrate the success and commitment of the volunteers.

3. NEXT STEPS

- 3.1 The commitment to improve the clinical quality of our care and our responsiveness is a key element of our strategic objectives detailed within the Operational Plan. The Community Resilience Team have a key role in supporting that delivery and workplans to enable them meet the objectives are being developed.

¹ Actual contribution to performance is where an alternative response reaches the patient within 8 minutes, and the ambulance response arrives after 8 minutes. Overall contribution is where both alternative response and ambulance arrive within 8 minutes.

4. RISK ASSESSMENT

4.1 The End of Year report is retrospective so no risks relate to this paper.

5. RECOMMENDATIONS

5.1 It is recommended that the Trust Board:

- 1 The Trust Board note the report, seek clarification as required.
- 2 Formally thank the volunteers who form part of our community first responder schemes, mountain rescue, parish councils shops and other premises who allow us to place defibs on their premises who support the work of YAS in communities all around Yorkshire helping us to deliver care to patients.

6. APPENDICES

Appendix 1 Community Resilience Team - End of Year Report