



MEETING TITLE Public Trust Board		MEETING DATE 21 May 2013	
TITLE of PAPER		Francis Report Action Plan	PAPER REF 5.4
STRATEGIC OBJECTIVE		Continuously improving patient care	
PURPOSE OF THE PAPER		This report provides an assessment of the Trust position in relation to the recommendations in the Report of the Mid-Staffordshire NHS Foundation Trust Public Inquiry. It also sets out the actions arising for the Trust and the proposed management process.	
For Approval		X	For Assurance
For Decision		<input type="checkbox"/>	Discussion/Information <input type="checkbox"/>
AUTHOR / LEAD	Steve Page Executive Director for Standards and Compliance/ Karen Warner, Associate Director of Quality	ACCOUNTABLE DIRECTOR	Steve Page Executive Director for Standards and Compliance
PREVIOUSLY CONSIDERED BY	Committee/Group: Quality Committee Board Development Meeting Quality Committee	Date: March 2013 April 2013 May 2013	
RECOMMENDATION	It is recommended that the Trust Board notes the baseline position and supports the proposed action plan and management process.		
RISK ASSESSMENT		Yes	No
Corporate Risk Register and/or Board Assurance Framework amended		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Resource Implications (Financial, Workforce, other - specify)		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Legal implications/Regulatory requirements		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Quality and Diversity Implications		<input type="checkbox"/>	<input checked="" type="checkbox"/>
ASSURANCE/COMPLIANCE			
Care Quality Commission Registration Outcome(s)		All	
NHSLA Risk Management Standards for Ambulance Trusts		All	

1. PURPOSE/AIM

- 1.1 This report provides an assessment of the Trust position in relation to the recommendations in the Report of the Mid-Staffordshire NHS Foundation Trust Public Inquiry. It also sets out the actions arising for the Trust and the proposed management process.

2. BACKGROUND/CONTEXT

- 2.1 The report of the public inquiry led by Robert Francis QC was published on 6 February 2013.
- 2.2 The inquiry report makes 290 recommendations, covering a broad range of agencies and functions. An overarching recommendation is that all commissioning, service provision, regulatory and ancillary organisations in healthcare should consider the findings and decide how to apply them to their own work, producing at minimum an annual report on progress in relation to the planned actions.
- 2.3 The Prime Minister and Department of Health gave initial responses to the inquiry report when it was published on 6 February 2013. The Secretary of State has since written to all Trust Chairs on the subject of ensuring an open culture, and requesting that Trusts ensure that their employee contracts and compromise agreements reflect the letter and spirit of guidance on openness. The Department of Health subsequently published *Patients First and Foremost: The Initial Government Response to the Report of the Mid Staffordshire NHS Foundation Trust Public Inquiry* in March 2013.
- 2.4 The NHS Trust Development Authority has also written to NHS Trusts to request an assessment of their current position and identification of any specific actions to be taken arising from the inquiry report recommendations.

3. TRUST REVIEW

- 3.1 Following the initial discussions in the March 2013 Quality Committee and April 2013 Board Development Meeting, a detailed review of the Trust's current position in relation to each of the inquiry report recommendations has now been completed. This was subsequently discussed at the May 2013 Quality Committee and has been updated following the comments put forward. This is attached as Appendix 1. There will be a further opportunity to refine the baseline assessment and Quality Governance action plan following the Trust Board meeting in May 2013.
- 3.2 This baseline assessment highlights relevant recommendations where further action is not felt to be required and those where additional action needs to be taken forward in 2013/14.
- 3.3 Immediate actions identified for the Trust have been incorporated into the existing Quality Governance action plan and the updated version is attached as Appendix 2.

These actions require wide-ranging contributions from across all Directorates, with key areas for development including Board leadership, organisational culture and focus on fundamental standards of care, openness and candour, workforce and leadership development, quality monitoring and improvement, learning from patient and staff feedback.

- 3.4 Many of the recommendations in the inquiry report are targeted at national bodies and the response from these bodies is not yet finalised. A number of relevant recommendations have therefore been highlighted in Appendix 1, where there will be a need for the Trust to review its position and consider additions to the action plan at appropriate points during the year.

4. NEXT STEPS

- 4.1 Submission of the baseline assessment and action plan to the Trust Development Authority following sign off in the May public Trust Board.
- 4.2 Monitoring of action plan implementation via the service transformation programme Clinical Development Project Group.
- 4.3 Assurance reports on progress and review of the implications of emerging responses to recommendations from national bodies at each Quality Committee meeting.
- 4.4 A number of actions of relevance across ambulance Trusts have also now been built into the work plans of key ACE director groups.

5. RISK ASSESSMENT

- 5.1 Whilst many of the issues have already been anticipated in recent national guidance and are being addressed through existing Trust processes, the Trust now needs to ensure a full consideration of its response to the published recommendations.
- 5.2 The degree to which many of the wider system recommendations will be accepted remains unknown at this stage and further work will therefore be necessary through the year to address emerging issues.
- 5.4 At present no specific additional resource implications have been identified, although this may need to be reconsidered at key review stages.
- 5.5 The Trust will also need to give consideration to the governance and legal implications of a number of recommendations, if these are nationally accepted.

6. RECOMMENDATIONS

- 6.1 It is recommended that the Trust Board notes the baseline position and supports the proposed action plan and management process.

7. APPENDICES

7.1 Appendix 1 – Baseline assessment in relation to the public inquiry recommendations

7.2 Appendix 2 - Trust Quality Governance Action Plan