Freedom to Speak Up **Route Map for Raising Concerns**



Yorkshire Ambulance Service NHS



An Aspirant Foundation Trust

NHS Trust

You have a concern that you would like to raise

Speak to vour line manager or senior manager for early resolution

You don't feel able to raise your concern with vour line manager or senior manager

Raise concern via Freedom To Speak **Up Guardian.** Access the freedom to speak up policy

The concern is logged formally by the person raising the concern or anonymously via the **Guardian on Datix**

The concern is reviewed by the **Guardian, the Lead Guardian and Quality Team to determine** action to be taken



Resolved

Freedom to speak up at YAS Speak up, be heard



Not resolv The Whistleblowing Helpline provides free and impartial advice for NHS and social care employees. They can be contacted on 08000 724 725 (Monday-Friday 8am-6pm or at enquiries@wbhelpline.org.uk

Investigation reviewed, appropriate action taken and feedback provided

Concern raised with Exec Director of S&C. Chief Executive, NEDs and independant Director

An investigation is undertaken by a nominated appropriate person with involvement from the Guardian and feedback given to the person raising the concern following conclusion. **Timescales and** confidentiality agreed)

resolved

See Employee Wellbeing Services app on Pulse for further advice and support

Your health and safety union rep is a source of support and advice