Freedom to Speak Up – Feedback Survey

1. Page 1

								Response Percent	Response Total
	Wc	ord of mouth						30.00%	6
2	Pul	lse						10.00%	2
	Pos	sters/Leaflets	15.00%	3					
	Sta	aff Newsletter						15.00%	3
,	ΥA	S Policy libra	ry					5.00%	1
;	Oth	ner (please sp	ecify):					25.00%	5
na	alys	is Mean:	3.3	Std. Deviation:	1.95	Satisfaction Rate:	46	answered	20
		Variance:	3.81	Std. Error:	0.44			skipped	0
the	r (p	lease specify)	: (5)						
	1	24/08/2017 16:17 PM ID: 62983888	Statio	on Noticeboard					
	2	11/11/2017 20:52 PM ID: 67406285	All of	the above					
	3	15/04/2018 17:04 PM ID: 79802760	Jock	in conversstion					
	4	13/09/2018 11:25 AM ID: 94326976	Advo	ocate					
	5	12/10/2018 14:54 PM ID: 96610179	Advo	cate					

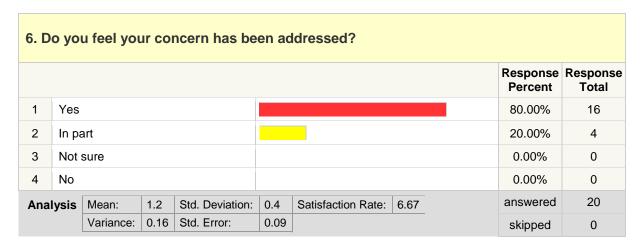
2. H	How e	asy was	it to r	nake initial	conta	ct with the FTSU	J Guardian or A	dvocate?	
								Response Percent	Response Total
1	Very	easy						95.00%	19
2	Reas	onably eas	y					5.00%	1
3	Not e	asy						0.00%	0
4	4 Difficult							0.00%	0
Ana	alysis	Mean:	1.05	Std. Deviation	: 0.22	Satisfaction Rate:	1.67	answered	20
		Variance:	0.05	Std. Error:	0.05			skipped	0

Page 1 6 November 2018

3. How did you find the initial response from the FTSU Guardian or Advocate? Response Response Percent Total Very helpful 100.00% 20 1 2 Reasonably helpful 0.00% 0 Not very helpful 3 0.00% 0 answered 20 Analysis Mean: 1 Std. Deviation: 0 Satisfaction Rate: 0 Variance: 0 Std. Error: 0 skipped 0

4. D	id yo	u feel yo	ur	concern was	ta	ken seriously?			
								Response Percent	Response Total
1	Yes							100.00%	20
2	No							0.00%	0
Anal	ysis	Mean:	1	Std. Deviation:	0	Satisfaction Rate:	0	answered	20
		Variance:	0	Std. Error:	0			skipped	0

5. D	id yo	u receive	e re	egular feedba	ıck	from the Guard	dian or Advocate?		
								Response Percent	Response Total
1	Yes							100.00%	20
2	No							0.00%	0
Anal	Analysis Mean: 1 Std. Deviation: 0			0	Satisfaction Rate:	0	answered	20	
		Variance:	0	Std. Error:	0		_	skipped	0



7. Do you feel your confidentiality was respected

Page 2 6 November 2018

								Response Percent	Response Total
1	Yes							100.00%	20
2	No							0.00%	0
3	Not a	pplicable						0.00%	0
Ana	lysis	Mean:	1	Std. Deviation:	0	Satisfaction Rate:	0	answered	20
		Variance:	0	Std. Error:	0			skipped	0

8. Have you suffered any detriment as a result of raising your concern Response Response Percent Total No 90.00% 1 18 Yes 10.00% 2 answered 20 Analysis Mean: Std. Deviation: 0.3 Satisfaction Rate: 10 1.1 Variance: 0.09 Std. Error: 0.07 0 skipped If yes, please explain (1)

9. Based on your experience, would you raise a concern through Freedom to Speak Up in the future? Response Response Percent Total 1 Yes 95.00% 19 2 No 0.00% 0 3 Unsure 1 5.00% answered 20 Std. Deviation: 0.44 Satisfaction Rate: 5 **Analysis** Mean: 1.1 0.19 Std. Error: 0.1 Variance: skipped 0

10.	ls t	here anythii	ng else you believe the Guardian could have done for you?	
			Response Percent	Response Total
1	Op	en-Ended Que	estion 100.00%	11
	1	24/08/2017 16:17 PM ID: 62983888	Nothing more than what was done.	
	2	03/10/2017 11:28 AM ID: 64989215	I feel as a Trust the secondment policy should be reviewed as there are probably people than me seconded for two years or more and then still have to re-apply for they have been doing over this period.	
	3	04/10/2017 11:15 AM ID: 65050918	No	
	4	12/11/2017 19:53 PM ID: 67437717	No	

Page 3 6 November 2018

			Response Percent	Respons Total
5	04/04/2018 08:21 AM ID: 78926544	no		
6	10/04/2018 15:13 PM ID: 79416140	No, under the circumstances the FTSU Guardian did everything he	could.	
7	15/04/2018 17:04 PM ID: 79802760	Jocks been great so I don't think there is no.		
8	14/05/2018 20:19 PM ID: 83683748	No		
9	25/06/2018 13:53 PM ID: 88733412	no		
10	13/09/2018 17:21 PM ID: 94362390	No		
11	12/10/2018 20:16 PM ID: 96635694	I believe the guardian actioned my concern appropriatley and comm	nunicated well	with me.
	ID: 96635694			answered
			skipped	9

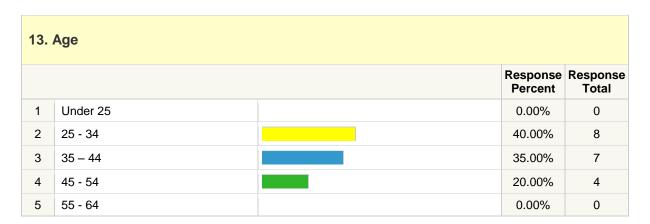
11. If you have been supplied with a concern number please type it here	e:	
	Response Percent	Response Total
1 Open-Ended Question	100.00%	18
	answered	18
	skipped	2

Page 4 6 November 2018

2. Equality Monitoring - Strictly Confidential

12. What is the ethnic origin of the service user? You are asked to classify in the category which you feel most nearly describes your ethnic origin. If none of the specific groups are suitable please mark the relevant other and specify the ethnicity.

		Response Percent	Respons Total
1	Indian	0.00%	0
2	Pakistani	0.00%	0
3	Bangladeshi	0.00%	0
4	Other Asian background	0.00%	0
5	Caribbean	0.00%	0
6	African	0.00%	0
7	Other Black background	0.00%	0
8	White & Black Caribbean	5.00%	1
9	White and Black African	0.00%	0
10	White and Asian	0.00%	0
11	Other Mixed background	5.00%	1
12	White	65.00%	13
13	British	25.00%	5
14	Irish	0.00%	0
15	Other White background	0.00%	0
16	Chinese	0.00%	0
17	Gypsy/Traveller	0.00%	0
18	Arab	0.00%	0
19	Any other ethnic group	0.00%	0
20	Prefer not to say	0.00%	0
21	Other (please specify):	0.00%	0
Analysis	Mean: 12 Std. Deviation: 1.05 Satisfaction Rate: 55	answered	20
	Variance: 1.1 Std. Error: 0.23	skipped	0



Page 5 6 November 2018

13.	Age								
								Response Percent	Response Total
6	Ove	r 65						5.00%	1
Ana	lysis	Mean:	2.95	Std. Deviation:	1.02	Satisfaction Rate:	39	answered	20
		Variance:	1.05	Std. Error:	0.23			skipped	0

14.	. Gend	der							
								Response Percent	Response Total
1	Male							50.00%	10
2	Fema	le						50.00%	10
3	Trans	gender						0.00%	0
4	Prefe	r not to say						0.00%	0
5	Other	(please sp	ecify):					0.00%	0
An	alysis	Mean:	1.5	Std. Deviation	n: 0.5	Satisfaction Rate:	12.5	answered	20
		Variance:	0.25	Std. Error:	0.11			skipped	0
Oth	er (plea	se specify)	: (0)					·	
					ا	No answers found.			

15.	. Relig	ion or Be	elief						
								Response Percent	Response Total
1	Buddl	nist						0.00%	0
2	Christ	tian						30.00%	6
3	Hindu	I						0.00%	0
4	Jewis	h						0.00%	0
5	Musli	m						0.00%	0
6	Sikh							0.00%	0
7	No re	ligion						50.00%	10
8	Prefe	r not to say						5.00%	1
9	Other	(please sp	ecify):					15.00%	3
An	alysis	Mean:	5.85	Std. Deviation	: 2.61	Satisfaction Rate:	60.62	answered	20
		Variance:	6.83	Std. Error:	0.58			skipped	0
Oth	er (plea	se specify):	: (3)					•	
		5/04/2018 17:04 PM : 79802760	Catho	Dlic					
		1/06/2018 11:40 AM	METI	HODIST					

Page 6 6 November 2018

15. Religion or Belief							
				Response Percent	Response Total		
		ID: 87769662					
	3	13/09/2018 17:21 PM ID: 94362390	Unknown				

16.	16. Sexual Orientation									
								Response Percent	Response Total	
1	Heter	osexual						70.00%	14	
2	Gay v	oman/Lest	oian					5.00%	1	
3	Gay n	nan						15.00%	3	
4	Bisex	ual						0.00%	0	
5	Prefe	not to say						5.00%	1	
6	Other	(please sp	ecify):					5.00%	1	
An	alysis	Mean:	1.8	Std. Deviation	: 1.44	Satisfaction Rate:	16	answered	20	
		Variance:	2.06	Std. Error:	0.32			skipped	0	
Other (please specify): (1)										
	1 13/09/2018 Unknown 17:21 PM ID: 94362390									

17. Do you consider yourself as having disability?									
								Response Percent	Response Total
1	Yes							20.00%	4
2	2 No							80.00%	16
3	Prefer not to say							0.00%	0
Ana	alysis	Mean:	1.8	Std. Deviation:	0.4	Satisfaction Rate:	40	answered	20
		Variance:	0.16	Std. Error:	0.09			skipped	0

18. Do you have a physical, sensory or mental impairment that seriously affects your day-to-day activities as defined by the Disability Discrimination Act (1995)?								
			Response Percent	Response Total				
1	Yes		10.00%	2				
2	No		90.00%	18				
Analvsi	s Mean: 1.9 Std. Deviation: 0.3	Satisfaction Rate: 90	answered	20				

Page 7 6 November 2018

18. Do you have a physical, sensory or mental impairment that seriously affects your day-to-day activities as defined by the Disability Discrimination Act (1995)?

				Response Percent	Response Total
Variance	: 0.09	Std. Error:	0.07	skipped	0

Page 8 6 November 2018