

# **Record of Urgent Decision**

**Date:** Thursday 10 December 2020

Decision taken by:

Kathryn Lavery (KL) Chairman Rod Barnes (RB) Chief Executive

In consultation with:

Steve Page	(SP)	Deputy Chief Executive/Executive Director Quality, Governance and
		Performance Assurance
Dr Julian Mark	(JM)	Executive Medical Director
Kathryn Vause	(KV)	Acting Executive Director of Finance
Nick Smith	(NS)	Executive Director of Operations
Christine Brereton	(CB)	Director of Workforce and Organisational Development
Karen Owens	(KO)	Interim Director of Urgent Care and Integration
Anne Cooper	(AC)	Non-Executive Director
Andrew Chang	(ACC)	Non-Executive Director
Jeremy Pease	(JP)	Non-Executive Director
Tim Gilpin	(TG)	Non-Executive Director
John Nutton	(JN)	Non-Executive Director
Phil Storr	(PS)	Associate Non-Executive Director

## Decision recorded by:

Juliana Field (JF) Head of Corporate Affairs

## National Category 3 and 4 Validation Pilot (Paper UA20.002)

In accordance with Standing Order 5.2\* the following decision was taken:

 To formally support the Trusts involvement in Phase 2 of the National Category 3 and 4 Pilot from the 11 December 2020.

Prior to the decision being taken, paper UA20.003 was circulated to individuals listed above via email. Responses were received from AC, ACC, JN, JP, TG, NS, SP and KO, all of whom supported the proposal.

#### **CERTIFIED AS A TRUE RECORD**

## Chairman (Kath Lavery) Chief Executive (Rod Barnes)

\*SO5.2 - Emergency Powers and Urgent Decisions

The powers which the Board has reserved to itself within these Standing Orders (see Standing Order 2.7(5)) may in emergency or for an urgent decision be exercised by the Chief Executive and the Chairman after having consulted at least two non-officer members. The exercise of such powers by the Chief Executive and Chairman will be reported to the next formal meeting of the Board in public session for formal noting.



MEETING TITLE D							DATE CIRUCULATED			
Trust Board Paper							09/12/2020			
TITLE of PAPER		National Category 3 and 4 Validation Pilot – Phase 2				PAPER REF		UA20.003		
KEY PRIORITIES		Embed an ethos of continuous improvement and innovation, that has the voice of patients, communities and our people at its heart Deliver the best possible response for each patient, first time Be a respected and influential system partner, nationally, regionally and at place								
PURPOSE OF THE PAPER		To gain formal approval from the Board to commence Phase 2 of the National Category 3 and 4 Validation Pilot from 11 <sup>th</sup> December 2020 following a successful Phase 1.								
For Approval				For Assurance						
For Decision				Discussion/Information		ation				
AUTHOR / LEAD	Rob Connell Sector Comman	nder (EOC)			COUNTABLE RECTOR	Nick S Direct		nith of Operations		
On the 28 <sup>th</sup> August the Trust Board approved the Trusts involvement of YAS in the National Category 3 and 4 Validation Pilot. YAS has now been asked to take part in Phase 2 but requires Board approval for go live on the 11 <sup>th</sup> December 2020.										
PREVIOUSLY AGREED AT:								<b>Date:</b> 28 <sup>th</sup> August 2020		
RECOMMENDATION(S)			The YAS Trust Board formally support the Trusts involvement in Phase 2 of the National Category 3 and 4 Pilot from the 11 <sup>th</sup> December 2020.							
<b>RISK ASSESS</b>							Yes	No		
Corporate Risk Register and/or Board Assurance Framework amended  If 'Yes' – expand in Section 4. / attached paper							]			
Equality Impact Assessment If 'Yes' – expand in Section 2. / attached paper							]	⊠		
Resource Implications (Financial, Workforce, other - specify)  If 'Yes' – expand in Section 2. / attached paper							]			
Legal implications/Regulatory requirements If 'Yes' – expand in Section 2. / attached paper							]			
ASSURANCE/COMPLIANCE										
Care Quality C Choose a DOM										
NHSI Single Oversight Framework Choose a THEME(s)					7. None of the above					

# Category 3 and 4 Validation Project Phase 2

# **Background**

On the 28<sup>th</sup> August the Trust Board approved the Trusts involvement in the National Category 3 and 4 Validation Pilot. YAS has now been asked to participate in Phase 2 which seeks to review and increase the number of codes which are available for validation. It is expected that this will see an increase in the benefits seen in phase 1 even further.

Phase 1 was successful and safe (with no untoward incidents or impact on performance) but involved small number of pre-determined AMPDS codes. Phase 2 will expand the number of codes included in process.

As part of the assurance process for Phase 2 we require Board approval once more before we go live on the 11<sup>th</sup> December.

#### **Process**

There are no changes to the process put in place for Phase 1 which was successful in supporting safe and efficient clinical validation.

As in phase 1 there continues to be exclusions to this process which are included in the current SOP at appendix 1 (see attachment).

#### **Performance**

Data from phase 1 of the trial has so far shown no adverse impact on response times and no patient safety issues have been identified. Data is presented biweekly from two other trusts who report a similar position. Since the trial the code set concerned has seen a positive impact on both Hear & Treat and See, Treat & Convey compared with weeks previous to the trial.

# Requirements

All technical and system functionality has already been implemented for phase 1. Similarly all processes have been agreed and implemented in the initial phase.

As there are new codes to be entered into the trial there will need to be changes to the DCR reference tables to ensure that the new trial codes prompt to be sent to the navigator.

The change in codesets has been modelled and shows an equitable demand from incidents on the navigator. We have however increased our Clinical Advisors requirement by 1 anticipating an increase in demand from the new codeset.

## Conclusion

Phase 1 of the trial was successful but was limited in scope of codesets.

Phase 2 of the trial will require only minor adjustments to Phase 1 but will increase the number of calls going for validation as part of the trial, improving patient care and experience.

The change to the codes entering the trial will represent equal or slightly increased demand for clinical input and staffing has been adjusted of take account of this. .

### Recommendations

The YAS Trust Board notes the content of this paper and **approves** the Trusts involvement in Phase 2 the National Category 3 and 4 Pilot.

Phase 2 Overview and Standard Operating Proceedure (SOP)

