



MEETING TITLE Trust Board Meeting held in Public		MEETING DATE 27/07/2021	
TITLE of PAPER	Service Transformation Report (including a progress update on the Programme Management Office, PMO)	PAPER REF	TB21.040
KEY PRIORITIES	Generate resources to support patient care and the delivery of our long-term plans, by being as efficient as we can be and maximising opportunities for new funding Equip our people with the best tools, technology and environment to support excellent outcomes Embed an ethos of continuous improvement and innovation, that has the voice of patients, communities and our people at its heart		
PURPOSE OF THE PAPER	The purpose of the paper is to: <ul style="list-style-type: none"> • Update the Trust Board on the current position and next steps in relation to the Trust wide Service Transformation Programme. • Provide a short update on the Trusts refreshed PMO Model and documentation including a service transformation dashboard. • Provide examples of current LIVE projects utilising the Trusts refreshed PMO Model and documentation, including the National NHSE Body Worn Camera pilot. 		
For Approval		<input type="checkbox"/>	For Assurance
For Decision		<input type="checkbox"/>	Discussion/Information
AUTHOR / LEAD	Lynsey Bowker, Head of Performance Improvement & PMO	ACCOUNTABLE DIRECTOR	Clare Ashby, Interim Executive Director of Quality, Governance and Performance Assurance
DISCUSSED AT / INFORMED BY: – Service Transformation Dashboard, June 2021: agreed at TEG, 14.07.21			
PREVIOUSLY AGREED AT:	Committee/Group: Trust Executive Group		Date: 14/07/2021
RECOMMENDATION(S)	It is recommended that the Trust Board: <ul style="list-style-type: none"> • Notes progress made across transformation programmes. • Notes and advocates the use of approved PMO documentation to support and enable delivery of Trust wide change programmes. • Notes ongoing development to the approved PMO Model including 'Introduction to Project Management' virtual training offer – open to all staff. 		
RISK ASSESSMENT			Yes
Corporate Risk Register and/or Board Assurance Framework amended			<input type="checkbox"/>
Equality Impact Assessment			<input type="checkbox"/>
Resource Implications (Financial, Workforce, other - specify)			<input type="checkbox"/>
Legal implications/Regulatory requirements			<input type="checkbox"/>
ASSURANCE/COMPLIANCE			
Care Quality Commission		All	
NHSI Single Oversight Framework		2. Quality of Care (safe, effective, caring, responsive) 6. Leadership & Improvement Capability (Well-Led)	

1. PURPOSE/AIM

- 1.1 The purpose of the paper is to update Trust Board on the current position and next steps in relation to the Trust wide Service Transformation Programme.
- 1.2 The paper provides a short update on the Trusts refreshed PMO Model and documentation including a service transformation dashboard.
- 1.3 The paper provides examples of current LIVE projects utilising the Trusts refreshed PMO Model and documentation, including the National NHSE Body Worn Camera pilot.
- 1.4 A copy of the Service Transformation dashboard is attached in Appendix 1.

2. SERVICE TRANSFORMATION UPDATE

- 2.1 A strategic review of future Transformation Board structure and form led by TEG is ongoing. Discussion focusses on inter-dependencies across key transformation programmes, with a focus on benefits realisation in line with strategic outcomes.
- 2.2 Service Transformation activity is reported in line with the following agreed structure of transformation boards: 1) Infrastructure, 2) Service Delivery and Integrated Workforce (now including projects previously reporting to Capacity and Capability Board) and, 3) Place Based Care Programme Board with the addition of the Integrated Urgent and Emergency Care (IUEC) programme.

The Service Transformation dashboard part of the refreshed approach to PMO agreed by TEG, is attached in Appendix 1.

- 2.3 The Service Transformation dashboard includes two issues for escalation. A full summary can be found in Appendix 1.

The issues for escalation are as follows:

- 1) **Unified Comms (UC)** remains RAG rated RED. Date for UC Migration phase 3 (EOC) now expected mid-September.
- 2) **A&E Personal Issue Smartphones:** Technical difficulties delaying deployment of devices across South Yorkshire.

3. PROGRAMME MANAGEMENT OFFICE (PMO)

- 3.1 In September 2020, TEG approved a new PMO Model. The new model coproduced with key stakeholders and reflecting best practice guidance includes a standardised set of guidelines covering the main components required to manage a project from scope to closure. It is important the standardised framework and methods of working is adopted across YAS to

facilitate the embedding of good practice and continuity of approach across service areas.

TEG is leading a review of project and programme management resources to support the development and management of an effective Programme Management Office including assurance activity to ensure delivery and maximising of benefits for all relevant programmes and projects within YAS.

3.2 To ensure the PMO Model is responsive to best practice guidance, organisation wide strategic priorities, and feedback from users, several improvements have been made to the PMO Model and associated documentation, including:

- Project tools – under development. Based on staff feedback PMO is developing a *Project Scoping Template*. The template will support project managers to clearly define project scope including; project deliverables, constraints, dependencies, costs and resources.
- PMO Teams channel – under development, expected to launch July / August 2021 in line with the Trusts new PULSE Intranet.
- Project risk reporting – including Datix cloud integration in collaboration with the Trusts Risk Lead and Project Managers,

Introduction to Project Management - Online Training

3.3 Introduction to Project Management online training launched March 2021. The training provides an overview and aims to create a basic awareness of general project management principles and introduce standard YAS processes and templates to use when managing projects. Online training sessions run monthly and are accessible to all staff.

Using the PMO model to support and enable organisation-wide change programmes

3.4 The new PMO Model is supporting and enhancing implementation of several live projects and programmes underway across the Trust including the NHS England and NHS Improvement Body Worn Camera pilot, the Remote Clinical Assessment strand of the People Plan, part of the IUEC programme.

NHSE & NHSI Body Worn Camera pilot

3.5 The Trust is participating in the NHS England and NHS Improvement national Body Worn Camera pilot taking place across Ambulance Trusts in England.

3.6 The PMO workbook is being used to support project planning, log actions, identify project risks and map key stakeholders. A Project Initiation Document, is under development, alongside EIA and DPIA documentation. A Task and Finish group has been established to oversee project delivery.

Remote Clinical Assessment (RCA) People Plan

3.7 The Remote Clinical Assessment (RCA) People Plan is part of the wider IUEC Programme which has several projects in development. The overall aim of the plan is “*To Improve the attraction and retention of a highly skilled remote*”

clinical workforce that will support the delivery of a safe and sustainable service” The programme has been broken down into phases and workstreams.

- 3.8 The PMO Model and workbook provides a structured PM approach to various strands of work including project planning, implementation and delivery of: clinical career pathway offer, trainee nurse associate pilot and development of RCA spokes.

4. PROPOSALS/NEXT STEPS

- 4.1 The PMO will continue to support TEG with the ongoing review of Transformation Board structure and form.
- 4.2 Oversight and assurance of key transformation programmes will be reported to TEG each month using approved PMO project documentation and the Service Transformation dashboard.

5. RISK ASSESSMENT

- 5.1 Ongoing risks to implementation of key transformation programmes and associated mitigation plans are identified and escalated to the Trust Executive Group and Trust Board as appropriate.

6. RECOMMENDATIONS

It is recommended that Trust Board;

- Notes progress made across transformation programmes.
- Notes and advocates use of approved PMO documentation to support and enable delivery of Trust wide change programmes.
- Notes ongoing development to the approved PMO Model including ‘Introduction to Project Management’ virtual training offer – open to all staff.

7. APPENDICES/BACKGROUND INFORMATION

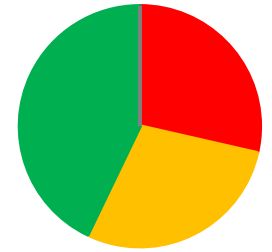
- 7.1 Appendix 1: Service Transformation Programme Dashboard, June 2021.

INFRASTRUCTURE

June 2021

OVERVIEW

Digital Enablers: Unified Comms remains RAG rated RED. Date for UC Migration phase 3 (EOC) now expected, September '21. N365 remains RAG rated AMBER. Proposed migration dates to be agreed at TMG (07.07.21): PULSE, 21.07.21 & I and H drive: 17.08.21. ePR Phase 4 is RAG rated AMBER due to delays against scheduled June delivery dates in a number of areas. A&E Personal Issue Smartphones RAG rated RED due to a delay in deploying devices across South Yorkshire. Hub & Spoke and AVP continues to be RAG rated GREEN with no areas of concern. Logistics Hub is also rated GREEN with no areas of concern. Due to the dependency with Logistics Hub, Prepacked POM Pouches is included in this dashboard, rated as GREEN with no areas of concern.



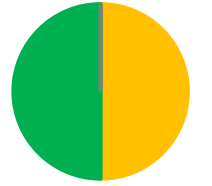
PROJECT	Start	End	Lead	Senior Lead	Gate	Status	High Level Summary	RAG Status				OVERALL				
								Apr-21	May-21	Jun-21	TREND	Apr-21	May-21	Jun-21	TREND	
DIGITAL ENABLERS																
P91 Unified Communications	02/01/19	Aug 21 May 21 April 21	Tracy Maud	Simon Marsh	3	Delivery	Delay of EOC UC Migration (phase 3), scheduled for 13th July 2021, approved by TEG on 29/06/21 due to EOC risks of capacity to support as a result of increased staff sickness and service demand. Suggested dates for September 2021 proposed by EOC based on forecast demand, ICT to review for capacity support both internally and externally with Suppliers and NAA.	Budget/Costs	GREEN	GREEN	GREEN	↔	RED	RED	RED	↔
								Resources	GREEN	GREEN	RED	↑				
								Delivery	RED	RED	RED	↔				
								KPIs	NA	NA	NA	NA				
								Risks & Issues	RED	RED	RED	↔				
								Comms	GREEN	GREEN	GREEN	↔				
P109 N365 Implementation	09/07/20	31/08/21 31/7/21 31/5/21 31/12/2020	Lee Read - N365 PM (Elitemicro Ltd)	Simon Marsh	3	Delivery	Planning and testing is progressing with Accenture with Beta migration tests completed successfully. Proposed migration dates to be agreed at TMG (07.07.21). Dates proposed: PULSE, 21.07.21 & I/H drive: 17.08.21.	Budget/Costs	AMBER	AMBER	GREEN	↓	AMBER	AMBER	AMBER	↔
								Resources	GREEN	GREEN	GREEN	↔				
								Delivery	AMBER	AMBER	AMBER	↔				
								KPIs	AMBER	AMBER	AMBER	↔				
								Risks & Issues	AMBER	AMBER	AMBER	↔				
								Comms	GREEN	GREEN	GREEN	↔				
P113 ePR Phase 4	01/04/20	31/03/22	Sian Registe	Dr Julian Mark	3	Delivery	Amber status due to delays against scheduled June delivery dates for; P sprint QA test/fix cycle, Humber end of life care plan view development, York transfer of care testing sign-off & go-live, and ADS Phase 1.	Budget/Costs	GREEN	GREEN	GREEN	↔	GREEN	AMBER	AMBER	↔
								Resources	AMBER	AMBER	AMBER	↔				
								Delivery	GREEN	AMBER	AMBER	↔				
								KPIs	GREEN	GREEN	GREEN	↔				
								Risks & Issues	AMBER	AMBER	AMBER	↔				
								Comms	GREEN	GREEN	GREEN	↔				
A&E Smartphone (Personal Issue)			Dean Fletcher	Simon Marsh		Delivery	Delays in deploying devices across the wider South Yorkshire patch, including; issues with SOTI Play store receiving App updates and delays with awarding a Supplier the data contract.	Budget/Costs		GREEN	GREEN	↔		AMBER	RED	↑
								Resources		AMBER	GREEN	↓				
								Delivery		RED	RED	↔				
								KPIs		GREEN	RED	↑				
								Risks & Issues		RED	RED	↔				
								Comms		GREEN	GREEN	↔				

PROJECT	Start	End	Lead	Senior Lead	Gate	Status	High Level Summary	RAG Status				OVERALL				
								Apr-21	May-21	Jun-21	TREND	Apr-21	May-21	Jun-21	TREND	
HUB & SPOKE AND AVP																
Hub & Spoke and AVP	NA		Carol Weir	Rod Barnes	NA	Delivery	<p>Opportunity to dispose of old Bentley AS - Finance & Estates aware. Doncaster Benefits work ongoing - presented to March & June Hub & Spoke Programme Boards (H&SPB) and will be standing item.</p> <p>Hull Hub & Spoke – good progress with commercial agent & Ops to support due diligence on potential sites, shared at H&SPB 29.06.21. Several site options from design team reviewed to support feasibility.</p> <p>Scarborough new station – progressing discussions on sites. NYCC discussions are slow but a revised offer received.</p> <p>AVP – Improvement meetings ongoing to support benefits realisation. Plan in development this Q re future AVP roll out as discussed at TEG. Gate 2 approved by June H&SPB for TMG review in July.</p> <p>AVP App in live pilot.</p> <p>POM's pilot live and extended to incl 8 stations. Pilot paper presented to March H&SPB and Gate 2 Business Case approved to continue and extend. Now progressing through for finance.</p> <p>Review and refresh of Hub & Spoke and AVP opportunities – paper approved at H&SPB to undertake site searches for future hubs.</p>	Budget/Costs	GREEN	GREEN	GREEN	↔	GREEN	GREEN	GREEN	↔
								Resources	GREEN	GREEN	GREEN	↔				
								Delivery	GREEN	GREEN	GREEN	↔				
								KPIs	GREEN	GREEN	GREEN	↔				
								Risks & Issues	GREEN	GREEN	GREEN	↔				
								Comms	GREEN	GREEN	GREEN	↔				
Logistics Hub	Mar 20	May 22	Carol Weir / Sally Benner	Rod Barnes	2	Develop	<p>Gate 2 approved at TMG review, awaiting TEG funding prioritization in July.</p> <p>NB. Temporary solution is outside this project.</p>	Budget/Costs	GREEN	GREEN	GREEN	↔	GREEN	GREEN	GREEN	↔
								Resources	GREEN	GREEN	GREEN	↔				
								Delivery	GREEN	GREEN	GREEN	↔				
								KPIs	GREEN	GREEN	GREEN	↔				
								Risks & Issues	GREEN	GREEN	GREEN	↔				
								Comms	GREEN	GREEN	GREEN	↔				
Prepacked POM Pouches	Nov 20	May 22	Carol Weir / Sally Benner	Rod Barnes	2	Develop	<p>Prepacked POM pouch pilot operational since November 2020. Gate 2 approved by TMG in April for prepacked POM pouches Trust-wide, awaiting TEG funding prioritization in July (pilot to continue with light duty staff).</p>	Budget/Costs	GREEN	GREEN	GREEN	↔	GREEN	GREEN	GREEN	↔
								Resources	GREEN	GREEN	GREEN	↔				
								Delivery	GREEN	GREEN	GREEN	↔				
								KPIs	GREEN	GREEN	GREEN	↔				
								Risks & Issues	GREEN	GREEN	GREEN	↔				
								Comms	GREEN	GREEN	GREEN	↔				

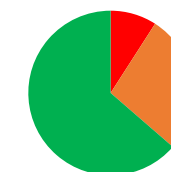
SERVICE DELIVERY & INTEGRATED WORKFORCE

June 2021

Accountability Framework RAG rated as AMBER with all workstreams now LIVE apart from the business partner strand. **Team Based Working** is RAG RED to GREEN. Previous issues with Staff Side now resolved. Potential cost pressure remains due to funding for career pathway, Phase 2. **Rotational Paramedics** is RAG rated AMBER. Update paper outlining relationship between RP and SP/AP career pathway and risks to delivery will go to TEG on July 7th. **EOC Business Continuity Improvements** RAG rated GREEN. Scoping underway. PID to be developed.



PROJECT	Start	End	Lead	Senior Lead	Gate	Status	High Level Summary	RAG Status				RAG OVERALL					
								Apr-21	May-21	Jun-21	TREND	Apr-21	May-21	Jun-21	TREND		
Accountability Framework	Jul 20		Gavin Austin	David O'Brien	Gate 3	Implement & Deliver	All workstreams underway with just business partner workstream requiring further development and timescales to be agreed.	Budget/Costs	AMBER	AMBER	AMBER	↔	AMBER	AMBER	AMBER	↔	
								Resources	AMBER	AMBER	AMBER	↔					
								Delivery	AMBER	AMBER	AMBER	↔					
								KPIs	AMBER	AMBER	AMBER	↔					
								Risks & Issues	AMBER	AMBER	AMBER	↔					
								Comms	AMBER	AMBER	AMBER	↔					
Team Based Working	Commenced	2021/22	Alison Bradley / Amanda Douglas	Stephen Segasby	NA	Delivery	Overall RAG status remains at GREEN as implementation progressing well. Cost pressure remains due to the funding for the career pathway phase 2 not yet officially confirmed and the potential impact on Ops finances of the CS Banding issue. Progressing with implementation – individual staff meetings currently underway with those affected. EOI forms for new roles to be submitted by 9th July. Dates agreed for recruitment and appointment to new roles.	Budget/Costs	AMBER	AMBER	AMBER	↔	RED	GREEN	GREEN	↔	
								Resources	GREEN	GREEN	GREEN	↔					
								Delivery	RED	GREEN	GREEN	↔					
								KPIs	GREEN	GREEN	GREEN	↔					
								Risks & Issues	RED	AMBER	AMBER	↔					
								Comms	AMBER	GREEN	GREEN	↔					
Rotational Paramedics	tbc	tbc	Gavin Austin	Nick Smith		Delivery	Rotational working business case developed for board and ICF. The proposal was taken to the ICF group in April and was well supported by the group. Update paper outlining links between RP and SP/AP career pathway and risks to delivery will go to TEG on July 7th.	Budget/Costs	AMBER	AMBER	AMBER	↔	AMBER	AMBER	AMBER	↔	
								Resources	AMBER	AMBER	AMBER	↔					
								Delivery	AMBER	AMBER	AMBER	↔					
								KPIs	AMBER	AMBER	AMBER	↔					
								Risks & Issues	AMBER	AMBER	AMBER	↔					
								Comms	AMBER	AMBER	AMBER	↔					
EOC Business Continuity Improvements	08/04/21	Autumn 21	Alison Bradley / Ruth Kirby	Nick Smith/Pauline Archibald	2	Develop	Initial high-level options appraisal has been completed through 4 workshops. Currently scoping out next stage of implementation and awaiting baseline information. PID to be developed	Budget/Costs		AMBER	GREEN	↓		GREEN	GREEN	↔	
								Resources		NA	NA	NA					
								Delivery		GREEN	GREEN	↔					
								KPIs		GREEN	GREEN	↔					
								Risks & Issues		GREEN	GREEN	↔					
								Comms		GREEN	GREEN	↔					
PIPELINE AND PROJECTS/WORKSTREAMS NOT REPORTING THIS MONTH																	
YAS Academy Future Training Delivery Model	tbc	tbc	Claus Madsen	Suzanne Hartshorne		SCOPING	The project around future training estate model established some costed options to consider. A small subgroup will work on scoping out options for this to be considered by TEG and TMG. It is planned that by end of Q4/early Q1 Training Delivery Model options will be discussed at TMG to agree the strategic direction of travel. Once agreed this will inform further developments and a revisit to/further scoping of how this impacts on future estate requirements.										
International Recruitment	tbc	tbc	Nico Batinica	Suzanne Hartshorne	1	SCOPING	International recruitment was discussed at the February SDIW Board. A workforce plan is under development with progress being reported at SDIW.										



PROJECT	Start	End	YAS Prog Lead	Gate	Status	High Level Summary	RAG Status				OVERALL RAG				
							Apr-21	May-21	Jun-21	TREND	Apr-21	May-21	Jun-21	TREND	
IUEC PROGRAMME	01/09/20	TBC	Arifa Chakera Dave Beet	3	DELIVERY	See key workstream summaries below:	Budget/Costs	AMBER	AMBER	AMBER	↔	AMBER	AMBER	AMBER	↔
							Resources	AMBER	AMBER	AMBER	↔				
							Delivery	GREEN	GREEN	GREEN	↔				
							KPIs	GREEN	AMBER	GREEN	↔				
							Risks & Issues	AMBER	AMBER	AMBER	↔				
							Comms	GREEN	GREEN	GREEN	↔				
Key Workstreams:															
1. Aligned Strategy	01/07/20		AC/DB		DELIVERY	<ul style="list-style-type: none"> Defined scope, expectations, reporting and detailed plan Establishing the Delivery Group Aligning it with the wider Y&H programme 	Budget/Costs	NA	NA	NA	↔	GREEN	GREEN	GREEN	↔
							Resources	NA	NA	NA	↔				
							Delivery	GREEN	GREEN	GREEN	↔				
							KPIs	GREEN	GREEN	GREEN	↔				
							Risks & Issues	GREEN	GREEN	GREEN	↔				
							Comms	GREEN	GREEN	GREEN	↔				
2. NHS 111 First Capacity			DB		DELIVERY	<ul style="list-style-type: none"> Recruit and Train Call Advisors and Clinical Advisors by end of November Source additional clinical capacity - options presented to TEG and ICS Leads Additional hardware and software/licences purchased and installed Accommodation within Springhill and Callflex for the additional resources (Space allocated for 1 December 2020, but wider YAS Plan needs to be implemented due to IPC social distancing requirements) 	Budget/Costs	GREEN	GREEN	GREEN	↔	GREEN	GREEN	GREEN	↔
							Resources	GREEN	GREEN	GREEN	↔				
							Delivery	GREEN	GREEN	GREEN	↔				
							KPIs	GREEN	GREEN	GREEN	↔				
							Risks & Issues	GREEN	GREEN	GREEN	↔				
							Comms	GREEN	GREEN	GREEN	↔				
3. 111 First to ED	01/09/20		AC		DELIVERY	<ul style="list-style-type: none"> Adastra email and SMS set up Phased rollout to EDs to be agreed Engage / Rollout with national solution for ED Booking (EDDI) IG / Information Sharing Agreements agreed 	Budget/Costs	GREEN	GREEN	GREEN	↔	GREEN	GREEN	GREEN	↔
							Resources	GREEN	GREEN	GREEN	↔				
							Delivery	GREEN	GREEN	GREEN	↔				
							KPIs	GREEN	GREEN	GREEN	↔				
							Risks & Issues	GREEN	GREEN	GREEN	↔				
							Comms	GREEN	GREEN	GREEN	↔				
4. Aligning Patient Pathway	01/08/20		AC		DELIVERY	<ul style="list-style-type: none"> Correctly profiled on the DOS to ensure clinicians in 111 have access Align these services to ensure 999 clinicians have access when Senior Clinician Module is live in EOC Crisis level pathway/services are accessible by 111/999 and frontline crews with parity across the service lines Onward referral perspective of the IUEC programme including with SDEC, UTCs, Mental health and paed, including direct booking and including access to frailty SDECs. Supporting the system to ensure referral pathways are resilient / fit for purpose prior to go live 	Budget/Costs	AMBER	AMBER	AMBER	↔	AMBER	AMBER	AMBER	↔
							Resources	GREEN	GREEN	GREEN	↔				
							Delivery	AMBER	AMBER	AMBER	↔				
							KPIs	AMBER	AMBER	AMBER	↔				
							Risks & Issues	AMBER	AMBER	AMBER	↔				
							Comms	AMBER	AMBER	AMBER	↔				

PROJECT	Start	End	YAS Prog Lead	Gate	Status	High Level Summary	RAG Status				OVERALL RAG				
							Apr-21	May-21	Jun-21	TREND	Apr-21	May-21	Jun-21	TREND	
5. EOC Clinical Model	01/09/20		DB		DELIVERY	<ul style="list-style-type: none"> Define the EOC Clinical Oversight and decision making model (Clinical oversight and decision making to manage high acuity patient needs and lower acuity patient pathways. This will include triage, critical care, dispatch decisions, crew support, clinical assessment, DoS access, referral and booking) Present areas of concerns and key recommendations - End of Oct 2020 Initiate project 1 October to 31 March (subject to review and evaluation) 	Budget/Costs	GREEN	GREEN	GREEN	↔	AMBER	AMBER	AMBER	↔
							Resources	GREEN	GREEN	GREEN	↔				
							Delivery	AMBER	AMBER	AMBER	↔				
							KPIs	AMBER	AMBER	AMBER	↔				
							Risks & Issues	GREEN	GREEN	GREEN	↔				
							Comms	GREEN	GREEN	GREEN	↔				
6. CAT 3/4 Validation Trial	01/09/20		DB		DELIVERY	<ul style="list-style-type: none"> To trial C3 and C4 incident management that are passed to the remote clinical queue. These are opened and reviewed within 30 minutes, in order to determine whether it is appropriate for the incident to remain in the remote clinical assessment queue and to manage the patient journey 	Budget/Costs	GREEN	GREEN	GREEN	↔	GREEN	GREEN	GREEN	↔
							Resources	GREEN	GREEN	GREEN	↔				
							Delivery	GREEN	GREEN	GREEN	↔				
							KPIs	GREEN	GREEN	GREEN	↔				
							Risks & Issues	GREEN	GREEN	GREEN	↔				
							Comms	AMBER	AMBER	AMBER	↔				
7. EOC Clinical Toolkit	01/09/20		DB		DELIVERY	<ul style="list-style-type: none"> Implement Senior Clinical Module Beta Test PaCCS Roll out PaCCS Implement GP Connect 	Budget/Costs	GREEN	GREEN	GREEN	↔	GREEN	GREEN	GREEN	↔
							Resources	GREEN	GREEN	GREEN	↔				
							Delivery	AMBER	AMBER	AMBER	↔				
							KPIs	GREEN	GREEN	GREEN	↔				
							Risks & Issues	GREEN	GREEN	GREEN	↔				
							Comms	GREEN	GREEN	GREEN	↔				
8. Mental Health Plan	01/09/20		AC	3	DELIVERY	Phase 1: MHRV Pilot - in train Phase 2 of the MH project comprises 3 further strands: <ul style="list-style-type: none"> Post pilot MHRV roll out Rotational MH Nurses Mental Health Training and Education for ambulance staff Project plans are currently being finalised for all Phase 2 strands and status of each will be included in the project highlight reports from June 2021.	Budget/Costs	AMBER	AMBER	AMBER	↔	GREEN	GREEN	GREEN	↔
							Resources	GREEN	AMBER	AMBER	↔				
							Delivery	GREEN	GREEN	GREEN	↔				
							KPIs	AMBER	GREEN	GREEN	↔				
							Risks & Issues	AMBER	AMBER	AMBER	↔				
							Comms	GREEN	GREEN	GREEN	↔				
9. Remote Clinical Assessment People Project	Feb 21	Jun 23	Ruth Kirby	1	Feasibility	May 21 Highlight Report Update: Trainee Nurse Associate (TNA) Work stream continues to progress towards course commencement date of 7th June. RCA career pathway, RCA pods (agile working) and Rotational Roles work streams also continue to progress.	Budget/Costs	AMBER	GREEN	AMBER	↔	GREEN	GREEN	GREEN	↔
							Resources	GREEN	GREEN	GREEN	↔				
							Delivery	GREEN	GREEN	GREEN	↔				
							KPIs	GREEN	NA	GREEN	↔				
							Risks & Issues	GREEN	AMBER	GREEN	↔				
							Comms	GREEN	GREEN	GREEN	↔				
10. Comms & Engagement	01/09/20		AC		Delivery	<ul style="list-style-type: none"> Map key stakeholders internal and external to YAS Develop comms / engagement plan Implement and support the team with clear messaging 	Budget/Costs	NA	NA	NA	NA	AMBER	AMBER	AMBER	↔
							Resources	GREEN	GREEN	GREEN	↔				
							Delivery	AMBER	AMBER	AMBER	↔				
							KPIs	NA	NA	NA	NA				
							Risks & Issues	AMBER	GREEN	GREEN	↔				
							Comms	GREEN	AMBER	AMBER	↔				

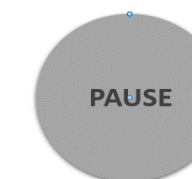
PROJECT	Start	End	YAS Prog Lead	Gate	Status	High Level Summary	RAG Status				OVERALL RAG				
								Apr-21	May-21	Jun-21	TREND	Apr-21	May-21	Jun-21	TREND
11. Monitor & Control and Evaluation	01/09/20		AC		Delivery	<ul style="list-style-type: none"> • Develop plan and monitor • Allocate into the current and business plan 	Budget/Costs	NA	NA	NA	NA	RED	RED	RED	↔
							Resources	NA	NA	NA	NA				
							Delivery	RED	RED	RED	↔				
							KPIs	RED	RED	RED	↔				
							Risks & Issues	AMBER	AMBER	AMBER	↔				
							Comms	AMBER	AMBER	AMBER	↔				

PLACE BASED CARE PROGRAMME BOARD

June 2021

OVERVIEW

Successful funding application via 'NHS Charities Together - Volunteer Schemes' includes activity to embed wider volunteer developments made during the pandemic, including **Patient Advocacy**.



PROJECT	Start	End	Lead	Senior	Gate	Status	High Level Summary
PIPELINE AND PROJECTS/WORKSTREAMS NOT REPORTING THIS MONTH							
Patient Advocacy Project, Phase 3	tbc	tbc	Phil Foster	Rod Barnes	0	Scoping	Charities Bid presented at TEG, 28.04.21 and TMG, 05.05.21. Successful funding via 'NHS Charities Together - Volunteer Schemes (YAS Charity)' to progress three volunteer developments; 1) Expand CFR Driver response vehicles, 2) Maximise use of CFR Driver response vehicles in communities, including volunteer educators, 3) Embed the wider volunteer developments made during the pandemic such as Patient Advocacy.