



How to Log in to ESR

You can access ESR on any laptop, PC, tablet or phone using Windows, Apple or Android, however we recommend a Windows 10 laptop for the best experience.

1. Click this link or type this address into your web browser: <https://my.esr.nhs.uk/>
2. On the ESR Hub page, click [Login to ESR] in the top right-hand corner:



3. Type in your username and password and click [Log in via Username Password]:

4. If you do not know or have forgotten your username and/or password, click the [Forgotten | Request Username/Password | Unlock Account](#) link, fill in your Email address^A and your Date of Birth, and click [Submit]:

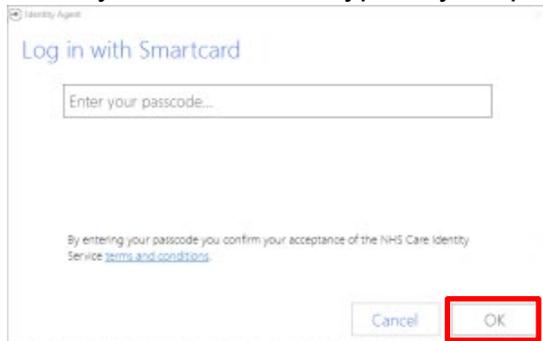
5. You will receive an email with your username and a link to reset your password.
6. You will be prompted to change your password after a reset, the password rules are:
 - Must be a minimum of 12 characters
 - May not be the same as any of your previous 4 ESR passwords
 - Commonly used passwords, such as “password1”, are not allowed

^A Staff, students, and contractors, this is your NHS.net email address provided to you by YAS. Volunteers, please use the personal email address that we use to communicate with you.

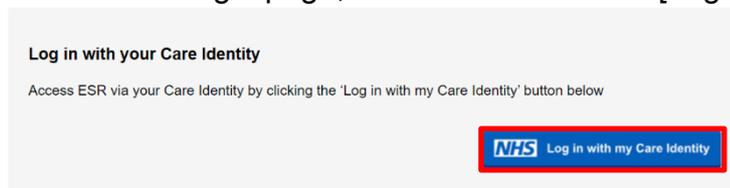
**** If you need help logging in to ESR, please email yas.esr@nhs.net **
and state your Name and ESR number in the email**

How to Log in to ESR – Smartcard users only

1. Insert your Smartcard, type in your passcode (PIN) when prompted, and click [OK]:



2. On the ESR login page, scroll down and click [Log in with my Care Identity]:



3. You will be prompted to select your preferred login method, choose Smartcard, tick Remember my selection, and click [Continue]:



Important: Smartcard users who want to access ESR with a username/password from your personal home computer, tablet or mobile phone:

- Must first login to ESR on a YAS Windows laptop or PC using your Smartcard
- Once logged in, click [Manage Internet Access](#) [Manage Internet Access] and follow the instructions to set-up your username and password for the first time

**** If you need to renew your Smartcard, please log a job with the IT Support Portal ****