

Paper Ref TB21.073

Meeting Title Trust Board Meeting in Public	Meeting Date 25 January 2022
Reporting Committee	Quality Committee
Committee Chaired By	Tim Gilpin: Non-Executive Director
Lead Executive Director	Clare Ashby: Interim Executive Director of Executive Director of Quality, Governance and Performance Assurance
Date of Last Committee Meeting[s]	30 November 2021 & 16 December 2021.

Summary of Key Matters Considered and Decisions Taken

The Committee has held two meetings since its last report to the Board in October 2021. The meetings were held via videoconference and were quorate.

They key areas of discussion during the meetings are noted below.

30 November 2021

- The Committee received a report providing updates on clinical governance, quality, and safety which focused on patient and staff safety, clinical effectiveness, and patient experience. A discussion was held around the impact of operational pressures on the patient relations team and risks identified around level 2 safeguarding training which continued to be closely monitored.
- An update was provided on the workforce planning and the increasing levels of sickness across the Trust, both covid and non-covid related, as well as significant rates of attrition across IUC in recent months.
- The Committee noted and discussed the announcement relating to mandatory requirement for front line staff to have the full dose COVID-19 vaccine by 1 April 2022, and impact for the Trust.
- Updates were provided from the three core service lines, focussed on the current pressures and key areas of challenge and risks.
- A deep dive session was held around Patient Safety and a presentation given regarding patient safety indicators for winter 2021-22, identifying and providing an overview of three potential harms and the working being done to triangulate the data to identify areas of potential harm and areas for improvement. It was noted that this formed part of the monthly report and were on both the REAP and corporate risk registers.

16 December 2021

- The Committee received routine assurance reports on regulatory compliance, Leadership and Culture and Significant events and lessons learned.
- A paper was presented, outlining the changes the Service Transformation
 Programme which brought together both service transformation and business
 planning into a single Business Plan for H2 2021-22, noting the four main themes of
 agile, patient cantered, workforce and digital enablers.



- A comprehensive update on the Risk Management Report was received and discussions held around the vaccination programme and new and emerging risks.
- An update on key themes and issues arising through the Freedom to Speak Up
 process was provided which included several issues related to attitude, behaviour
 and overall culture. A review had been undertaken around the Freedom to Speak Up
 Policy, with good engagement from colleagues from all levels across the Trust,
 emphasising a Freedom to Speak Up culture and transparency of the process of
 learning and feedback.
- Members received a presentation on innovation and research focussed on pathways and winter planning.
- A deep dive session was held on the Strategic Maternity Review and members noted the recommendations and proposed actions being proposed by the Trust arising from this.

Risks Identified / Matters of Concern and Mitigating Actions

Committee members raised concern over the on-going operational pressures, the effect it would be having on all staff given the protracted time frames it has been sustained for, and the impact it has had on patient safety. Serious Events and Lessons Learnt report has highlighted serious incidents in relation to ability to i) answer calls, ii) respond to patients in timely manner and iii) care for patient stuck in handover delays. Committee members concerned over the hidden risks. Agreed for system partners letter to be agreed and sent.

Matters requiring Board level consideration and/or approval	
None	
Date of next Committee Meetings	3 March 2022 and 24 March 2022