



Item No
 3.1.2

Meeting Title Board of Directors (held in Public)	Meeting Date 27 April 2023
Reporting Committee	Quality Committee
Committee Chaired By	Anne Cooper, Non-Executive Director
Lead Executive Director	Clare Ashby, Interim Executive Director of Executive Director of Quality, Governance and Performance Assurance
Date of Last Committee Meeting[s]	23 February and 9 March 2023

Summary of Key Matters Considered and Decisions Taken

The Committee has held two meetings since its last report to the Board in February 2023. The meetings were held via videoconference and were quorate.

The Committee discussed and reviewed risks to the delivery of high-quality care in the Board Assurance Framework and wider Corporate Risk Register which reflect the strategic and high level risks experienced in the Trust during quarter 3 and were managed in line with agreed actions. During quarter 3 the Trust continued to experience significant risk exposures and is likely to continue to do so throughout 23/24, along with the wider NHS system. Assurances were sort of level of mitigation achieved and focus for next steps agreed.

They key areas of discussion during the meetings are noted below.

23 February 2023

- The Quality Committee received updates on progress in relation to delivery of the national standards via the service line assurance presentations and the Integrated Performance Report. The service line presentations focus on quality, across all service lines.
- Patient safety remained a risk across multiple areas of Trust activity. Risk of patient harm has crystallised around three key aspects: call handling and response times for CAT 1 and CAT 2 calls, largely due to hospital handover delays.
- Challenge was given around the actions being undertaken in the IUC improvement plan, covering initial attraction, recruitment and retention. These initiatives were noted as a key element of the 2022-23 delivery plan and continue into 2023-24. Staff wellbeing also remains a high priority for IUC. An update was provided on the Single Virtual Contact Centre which has been suspended due to a national review of the overall programme.
- Work is on-going to scope the national non-emergency patient transport (NEPTS) pathfinder programme and YAS are working with partners in the system to understand this work in more detail, particularly effective use of eligibility criteria.
- A presentation from Advanced Critical Care Paramedic updated the Committee on Trust establishment of a Critical Care Paramedics team. This team developed a paramedic pathway alongside Health Education England to develop well rounded clinical leaders for the future.



9 March 2023

- Gender Pay Gap data was presented noting the mean gap average had widened this year due to the number of women recruited to the lower bands, with 73% of the female workforce within the band 2 to 5 range.
- The Quality Committee challenged the delivery, depth and pace, of the improvement in appraisals. The Quality Committee accepted the update and was assured of progress against the Workforce Strategy overall.
- Associate Director of Education & Organisational Development updated members on the progression of the Occupational Health Contract
- A risk was noted within the SI team and the challenge around the number of serious incidents and capacity to investigate these in a timely manner. Immediate action has been taken to mitigate.
- The Inspection for Improvement process shows there are areas of Estate where building condition remains of concern, however the Trusts medium to long term Estates Plan is being limited by current capital constraints.

It is recommended that the Trust Board note the update on Quality Committee discussions in relation to key risks, the level at which they are balanced currently and gain assurance from the report that we mitigate and control risks, and work in collaboration with our partners supporting the system to reduce shared risks of high impact, such as hospital handover delays.

Risks Identified / Matters of Concern and Mitigating Actions

The Committee would like to highlight again to the Board, the continued rise in Serious Incidents (SIs) and the close monitoring of these by the Committee.

Matters requiring Board level consideration and/or approval

No matters for escalation or approval

Date of next Committee Meeting

11 May 2023