



Report Title	Chair's Report
Author (name and title)	Martin Havenhand, Chair
Accountable Director	Martin Havenhand, Chair
Previous committees/groups	None
Recommended action(s) Approval, Assurance, Information	Information/Assurance
Purpose of the paper	To brief Board members of the activity and stakeholder engagement undertaken by the Chair since the last report presented to the Board in Public on 25 July 2024.
Recommendation(s)	It is recommended that the Board note the report.

Executive summary (overview of main points)

The paper gives a summary of the following key items:

- A Board Development Day facilitated by Integrated Development is taking place on 14 November.
- The objectives for the Chair and Non-Executive Directors for the period 2024/25 have been agreed and these are included at Appendix A.
- Collaboration visits from ICB partners during July and August.
- The Darzi Review findings of the investigation of NHS performance in England.
- The Peel Project in partnership with Hull City Council and Hull & East Yorkshire Mind piloted an outdoor Community Health Fair (CHF) within a local public park in Central Ward, Hull.
- Long Service and Retirement Awards 2024.
- Doncaster Pride 2024.
- A visit to the Mental Health Museum at Fieldhead Hospital in Wakefield.

Trust Strategy Bold Ambitions Select the most relevant points from the bold ambitions.	Our Patients	Continually develop, providing both the conditions and opportunities for all our teams to thrive in a research-active environment, and embed QI throughout the Trust. Understand and reduce unwarranted variation and support system-wide work to reduce health inequalities, positively impacting on our local communities through our role as an anchor organisation.
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	Our People	Invest in developing our people (staff and volunteers), ensuring they have the skills, support and resources they need to deliver high-quality care and services, now and in the future.
	Our Partners	Work collaboratively with all our partners to achieve better experiences and outcomes for patients, optimising all of our collective skills and valued resources. Deliver the most appropriate response to patients requiring of out-of-hospital care. Collaborate with emergency service partners, not only to provide a great emergency response but to maximise our collective resource for the benefit of our populations.
	Our Planet and Pounds	Develop and deliver improvement, through learning and adoption of best practice.
Link to Board Assurance Framework Risks (board and level 2 committees only)		<p>6. Develop and sustain an open and positive workplace culture.</p> <p>9. Develop and sustain improvements in leadership and staff training and development.</p> <p>10. Act as a collaborative, integral, and influential system partner.</p>

Board of Directors (held in Public)
26 September 2024
Chair's Report

1. Summary

- 1.1 This report briefs Board members of the activity and stakeholder engagement undertaken by the Chair since the last report presented to the Board in Public on 25 July 2024.

2. Board Development

- 2.1 The next Board Development Day facilitated by Integrated Development is taking place on Thursday 14 November 2024, the venue is still to be determined. As part of our development programme, Chris Lake our lead facilitator will be observing our board meetings on Thursday 26 September 2024.

3. Chair and Non-Executive Directors Objectives

- 3.1 The objectives for the Chair and Non-Executive Directors for the period 2024/25 have been agreed and these are included at Appendix A.

4. Partnership Working

- 4.1 During July and August, we were visited by:

- Chair and Chief Executive, Humber and North Yorkshire ICB.
- Chair and Chief Executive, South Yorkshire ICB.

Our visitors took the opportunity to take a tour of our Emergency Operations and Integrated Urgent Care call centres before meeting with myself and Peter Reading.

- 4.2 I met with the Chair of West Yorkshire ICB on 5 September 2024, and we are going to arrange a similar visit for the Chair and Chief Executive of West Yorkshire ICB in the near future. In addition, we are participating in an open evening for potential Non-Executive Directors during October.

5. The Darzi Review

- 5.1 On 12 September 2024, Lord Darzi of Denham published the findings of his investigation of NHS performance in England.
- 5.2 The investigation draws evidence from the wide range of stakeholders, along with insights from an expert reference group comprising over 75 organisations.
- 5.3 The report focuses on 'diagnosing' the problems facing the NHS, and provides an assessment of access to care, quality of care, and the overall performance of the health system.

- 5.4 Whilst specific policy recommendations are outside the scope of the investigation, Lord Darzi sets out the major themes to be explored in the upcoming ten-year plan for the NHS, led by the Department of Health and Social Care. These include re-engaging staff and empowering patients, sifting care closer to home, driving productivity, invest in technology, and contribute to economic prosperity.

6. The Peel Project – Community Health Fair

- 6.1 On 23 August, The Peel Project in partnership with Hull City Council and Hull & East Yorkshire Mind piloted an outdoor Community Health Fair (CHF) within a local public park in Central Ward, Hull.
- 6.2 The Peel Project's vision is to improve lives, build communities and reduce health inequalities and to create an event which was fun and memorable, that will break barriers, provide insights, confidence and learning for all those that attended.
- 6.3 26 services attended the event, creating a diverse range of activities. Yorkshire Ambulance Service took an ambulance and delivered a CPR workshop.
- 6.4 Following an evaluation of the event, the Peel Project are keen to hold this event annually and over the coming months further initiatives with health partners will take place, including Yorkshire Ambulance Service delivering First Aid workshops.

7. Long Service and Retirement Awards

- 7.1 On 3 September, we held another Long Service and Retirement Awards event at the Great Yorkshire Showground in Harrogate. The Deputy Lieutenant of North Yorkshire, Simon Mackaness was in attendance and assisted with the presentations. Nick Smith did an excellent job as our master of ceremonies and we celebrated our staff who have achieved 20, 30, 40 and 50 years of service in the NHS, and those who have recently retired.

8. Doncaster Pride 2024

- 8.1 I attended the Doncaster Pride event at Town Fields Doncaster on Saturday 10 August. This event was designated this years UK Pride Event and many of our colleagues were present volunteering for the day. Adam Layland our Director of Partnership and Operations for South Yorkshire was our senior person on the day and Alistair Gunn organised our involvement for the day, liaising with the Police, Fire and Rescue Service, the National Emergency Services Museum and Fighting with Pride (UK military veterans service) to have an emergency themed space.
- 8.2 Our Community Team were represented providing CPR training to the public throughout the day and our Yorkshire Ambulance Charity was involved.
- 8.3 The opportunity was taken for the Pride event to support recruitment with colleagues wearing tee shirts with a QR code on the back taking anyone interested to an information website.

9. Mental Health Museum Event

- 9.1 On 6 September I was invited to visit the Mental Health Museum at Fieldhead Hospital in Wakefield which has been established by South West Yorkshire Partnership NHS Trust with support from NHSE. It is open to the public by appointment.

10. Recommendation

- 10.1 It is recommended that the Board note the report.

Appendix A

Chair and Non-Executive Director Objectives 2024-25

Martin Havenhand – Chair	
1	Working in Partnership
	System working - Ensure that YAS is an excellent partner with all three ICBs, our colleagues in provider collaboratives and each of our 'Places'.
	Health Inequalities - Ensure that solutions are created through innovation and quality improvement.
	Strategy - Ensure the Board monitors the delivery of our objectives which are aligned to our strategy and the ICP strategies.
2	Oversight of Performance, Quality and Finance
	Safety and Quality - Ensure that the PSIR Framework is effectively implemented and embed the learnings from our Quality and Safety visits programme through the oversight of the Quality Committee.
	Workforce - Ensure plans are in place to implement improvements required through the information we receive.
	Delivery - Ensure that YAS we deliver on the National targets through collaborating and supporting our partners.
	Financial balance – Ensure that YAS delivers its balanced budget as good partners within the systems including improved productivity and reducing agency spend.
3	Good Governance and Board Ways of Working
	Ensure good corporate governance and improved organisation governance.
	Ensure a review of our Well Led Framework and the continued implementation of our board development programme.
	Ensure the board provides effective oversight of the delivery of our nine key objectives for 2024/25.
	Recruit two new NEDs and an Associate NED.

Tim Gilpin – Deputy Chair <i>(Chair of People Committee)</i>	
1	Continue to chair People Committee with a focus on our plans for retention and recruitment in our call centres. In addition, focus on seeking assurance on the links between our strategy, BAF, and YAS Together culture programme.
2	Continue to be the lead NED role for West Yorkshire (WY) and support the Director of Partnerships and Operations in West Yorkshire in developing assurance that YAS is delivering effectively its strategic plan.
3	Ensure plans are in place to increase the numbers of staff completing the annual staff survey and action is taken to implement improvements required through the information we receive.
4	Undertake a quality visit to South Yorkshire and Humber and North Yorkshire.
5	Be proactive in providing coaching and mentoring to the Director of People and Organisational Development.

Anne Cooper – Non-Executive Director and Senior Independent Director <i>(Chair of Quality Committee)</i>	
1	Continue to Chair Quality Committee and work with the Executive Director of Quality and Chief Paramedic and the Executive Medical Director to further develop oversight of quality on behalf of the Board and seek assurance that we are learning from incidents and ensure that learning is embedded.
2	Ensure, through assurance, that we have an effective quality improvement approach and plan.
3	Support the Trust to develop an improved approach to focussing on patient experience, including the management and learning of complaints.
4	Contribute to developing an improved communication plan for the Trust.

Andrew Chang – Non-Executive Director <i>(Chair of Audit & Risk Committee)</i>	
1	Continue to chair the Audit & Risk Committee and seek assurance around the improvements and effectiveness of the DATIX system.
2	Seek assurance that we are addressing the right actions to improve the WRES.

Amanda Moat – Non-Executive Director <i>(Chair of Finance & Performance Committee)</i>	
1	To continue to chair the Finance & Performance Committee with a particular focus on performance management and the achievement of key objectives.
2	Ensure that YAS delivers its balanced budget as good partners within the systems including improving the productivity and reducing agency spend.
3	Oversee the promoting of data analytics to inform improvements at YAS and ensure colleagues are focusing their efforts in the right areas.
4	Continue to be the lead NED for Humber and North Yorkshire and attend the provider Chairs meetings throughout the year. In addition, arrange 1:1s with the Director of Partnership and Operations for Humber and North Yorkshire.

Jeremy Pease – Non-Executive Director <i>(Chair of Charitable Funds Committee)</i>	
1	Continue to chair the Charity and oversee the delivery of the Year 1 key proprieties.
2	Continue to be the lead NED for Freedom to Speak Up and encourage the identification of themes and supporting the line management to address the issues raised.
3	Continue to be the lead NED for the South Yorkshire system.
4	Work with the Chair to consider NED succession.