

Board of Directors (held in Public)
28 November 2024
Agenda Item: 1.7



Report Title	Chair's Report
Author (name and title)	Martin Havenhand, Chair
Accountable Director	Martin Havenhand, Chair
Previous committees/groups	None
Recommended action(s) Approval, Assurance, Information	Information/Assurance
Purpose of the paper	To brief Board members of the activity and stakeholder engagement undertaken by the Chair since the last report presented to the Board in Public on 26 September 2024.
Recommendation(s)	It is recommended that the Board note the report.

Executive summary (overview of main points)

The paper gives a summary of the following key items:

- Board development facilitated by Integrated Development Ltd.
- Equality, Diversity, and Inclusion Action Plan.
- Partnership working.
- Non-Executive Director recruitment.
- STARS Awards 2024.
- Restart a Heart Day 2024.

Trust Strategy Bold Ambitions Select the most relevant points from the bold ambitions.	Our Patients	Understand and reduce unwarranted variation and support system-wide work to reduce health inequalities, positively impacting on our local communities through our role as an anchor organisation.
	Our People	Invest in developing our people (staff and volunteers), ensuring they have the skills, support and resources they need to deliver high-quality care and services, now and in the future.

	Our Partners	Work collaboratively with all our partners to achieve better experiences and outcomes for patients, optimising all of our collective skills and valued resources. Deliver the most appropriate response to patients requiring of out-of-hospital care. Collaborate with emergency service partners, not only to provide a great emergency response but to maximise our collective resource for the benefit of our populations.
	Our Planet and Pounds	Develop and deliver improvement, through learning and adoption of best practice.
Link to Board Assurance Framework Risks (board and level 2 committees only)		<p>6. Develop and sustain an open and positive workplace culture.</p> <p>9. Develop and sustain improvements in leadership and staff training and development.</p> <p>10. Act as a collaborative, integral, and influential system partner.</p>

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1. Summary

- 1.1 This report briefs Board members of the activity and stakeholder engagement undertaken by the Chair since the last report presented to the Board in Public on 26 September 2024.

2. Board Development

- 2.1 Chris Lake our lead facilitator from Integrated Development Ltd observed our board meetings on Thursday 26 September 2024. His feedback was very positive, highlighting the difference and progress he observed in board practice compared to a year ago. He added that YAS have clearly developed as a board, putting into practice the learning from last year's board development workshop.
- 2.2 Chris and his colleague Jem Peel returned to YAS on 14 November to deliver a further Board development workshop including live Board coaching.

3. Equality, Diversity, and Inclusion

- 3.1 At the Board Strategic Forum on 26 September, Nabila Ayub, Head of Diversity, and Inclusion delivered the Equality, Diversity, and Inclusion (D&I) Action Plan.

4. Partnership Working

- 4.1 The Northern Ambulance Alliance Board (NAAB) including the chairs and CEOs of the four northern ambulance services (East Midlands, North East, North West and Yorkshire) met on 27 September and 28 October. From 1 December I will take over as chair of the board for the next 12 months.
- 4.2 I attended the Yorkshire Air Ambulance (YAA) Recognition Awards Evening on 17 October. It was a super evening and great to hear about the hard work and efforts undertaken by volunteers, fundraisers, corporate sponsors, and local organisations to raise awareness and funds for the Charity.
- 4.3 Additional partnership engagement during October and November included:
- Rotherham NHS Foundation Trust - meeting with the Chair and Chief Executive.
 - South Yorkshire ICB Strategy session - to collectively respond to the national and local key challenges in South Yorkshire and use this to inform the development of the change plan to meet these challenges.
 - Association of Ambulance Chief Executive and Chairs Council Meeting.
 - West Yorkshire Community Collaborative.
 - NHS Humber and North Yorkshire ICB - Chairs and Chief Executive's Meeting.

5. Non-Executive Director Recruitment

- 5.1 On 12 November West Yorkshire Integrated Care Board (ICB) organised a virtual recruitment open evening for anyone interested in becoming a Non-Executive Director (NED) or an Associate NED.
- 5.2 There has been huge interest in the NED and Associate NED roles we are currently recruiting for.

6. STARS Awards 2024

- 6.1 Our STARS Awards took place on 7 November at The Queens Hotel in Leeds, where we celebrated some of the exceptional achievements of our staff and volunteers.
- 6.2 The awards centred around our five YAS Together pillars: Care Together, Lead Together, Grow Together, Excel Together, and Everyone Together. There were additional awards for Volunteer of the Year and Team of the Year, as well as Chief Executive's Commendations. The awards identified members of staff who inspire others, deliver beyond expectations, and are shining examples of all that is excellent about YAS.
- 6.3 I would like to offer my personal congratulations to all those staff nominated and recognised.

7. Restart a Heart Day 2024

- 7.1 I would like to add the Board's appreciation for the 750 off-duty ambulance staff, Community First Responders and volunteers from partner organisations who visited approximately 172 secondary schools to provide CPR training to over 35,000 students on Restart a Heart Day on 16 October.

8. Recommendation

- 8.1 It is recommended that the Board note the report.