



Volunteer Development Framework progress 2024-2025

2024

Infrastructure

- Investing in Volunteers re-accreditation.
- New user-friendly e-learning platform tailored for YAS volunteers.
- Volunteering Development Steering Group embedded.
- Start thorough review of YAS Volunteer Policy.

Culture

- Volunteer reward and recognition framework, including long service awards.
- Celebrate Trust-wide volunteering during Volunteers' Week 2024.
- Regular volunteer health and wellbeing newsletter.
- Volunteers consistently referenced in relevant internal and external communications.

Contribution and diversity

- Community Engagement Volunteer programme established.
- CFN co-produce the YAS Patient Experience and Involvement Framework.
- YAS volunteer demographics report developed.
- Introduction of blood glucose measuring and nasal cannulas for delivering oxygen therapy.

Partnerships

- YAS volunteers support British Islamic Medical Association (BIMA) Lifesavers.
- NHS Volunteer Responders support YAS staff welfare.
- YAS support system-wide youth volunteering project.

Our ambition for 2026 is that we have

A robust infrastructure to enable, sustain and enhance current and future volunteering opportunities.

An organisational culture that values, encourages, promotes and supports volunteering.

Volunteer programmes that maximise volunteer contribution and represent the diversity of our communities.

Collaborative partnerships with other health and care providers, voluntary, community and third sector organisations to further enhance our care offer through volunteering.

2025

[Click here to visit the Yorkshire Ambulance Service website](#) for a more detailed report of our progress