



## Alternative Transport Options

This information has been compiled to support people across the Yorkshire and North Lincolnshire region who are not currently eligible for our non-emergency patient transport service (PTS).

This information is not intended to be a recommendation and none of the organisations are endorsed. These organisations may charge you for their services.

The taxi companies listed currently work in partnership with Yorkshire Ambulance Service NHS Trust (YAS). However, we are not responsible for services that have not been arranged by us and these companies will charge you for their services.

### Healthcare Travel Costs Scheme (HTCS)

In some circumstances, you may be able to claim for help with health costs. For more information:

- Contact the 'Help with Health Costs' enquiry line, by calling **0300 330 1343**
- Visit the website: <https://www.nhs.uk/nhs-services/help-with-health-costs/healthcare-travel-costs-scheme-htcs/>
- Search online for 'NHS Travel Costs'

Transport options via region:

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## North Yorkshire

**Contact your local hospital for advice on how to reach their sites:**

### Harrogate and District NHS Foundation Trust

Including Harrogate District Hospital and Ripon Community Hospital.

- Website: <https://www.hdft.nhs.uk/hospitals/harrogate-district-hospital/getting-here/>
- Switchboard: 01423 885959

### York and Scarborough Teaching Hospitals NHS Foundation Trust

Including York Hospital, Scarborough Hospital, Bridlington Hospital, Malton Community Hospital, The New Selby War Memorial Hospital, Nelson's Court, St Monica's Easingwold and White Cross Court.

- Website: <https://www.yorkhospitals.nhs.uk/coming-into-hospital1/getting-here/>
- Switchboard: 01904 631313

### South Tees Hospitals NHS Foundation Trust

Including The James Cook University Hospital, Friarage Hospital, Redcar Primary Care Hospital and The Friary Community Hospital

- Website: <https://www.southtees.nhs.uk/hospitals/james-cook/>
- Switchboard for The James Cook University Hospital: 01642 850850
- Switchboard for Friarage Hospital: 01609 779911

### Park and Ride options:

Park at Rawcliffe Bar Park & Ride (YO30 5XZ). Buses to York Hospital (marked HSB) run every 20 minutes between 6am and 8:30pm.

<https://www.firstgroup.com/york/routes-and-maps/york-park-ride/york-hospital-park-ride>

### Community transport options:

Bedale Community Minibus - 01677 425329

Boroughbridge Community Care - 01423 324504

Harrogate Community Transport - 01423 206008

Easingwold District Community Care Association - 01347 822598

Go Local North Yorkshire - <https://www.golocal-northyorks.community/>

Hambleton Community Action - 01642 710190

Nidderdale Plus (Pateley Bridge) - 01423 714953

Reeth & District Community Transport - 01748 880021

Richmondshire and Catterick Community Transport -  
01748 327037

Ripon Community Transport - 01765 357004

Ryedale Community Transport - 01653 699059

Scarborough Dial-a-ride – 01723 354434

Selby District Community Transport - 01757 708036

Stokesley Community Care Association - 01642 710085

Tadcaster Voluntary Services - 01937 835600 (*unable to transport patients in wheelchairs*)

Thirsk Community Car Scheme - 01845 574707

York Wheels – 01904 630080 (*for patients who live in York, not those travelling to York*)

Whitby and District Community Transport - 01947 602 982

## Public transport options in North Yorkshire:

<https://www.northyorks.gov.uk/roads-parking-and-travel/public-transport>

### Taxi providers in North Yorkshire:

#### Bridlington

Nippys - 01723 377377

#### Catterick

Take Me Group - 01653 696969

#### Harrogate

21 Transport - 01757 212121

Town Taxis - 01423 505050

#### Malton

Take Me Group - 01653 696969

#### Middlesborough

Boro Cars - 01642 222222

#### Northallerton

21 Transport - 01757 212121

A2B Taxis Limited - 01609 775252

Take Me Group - 01653 696969

#### Scarborough

Nippys - 01723 377377

#### Selby

21 Transport - 01757 212121

#### Whitby

Nippys - 01723 377377

Take Me Group - 01653 696969

#### York

21 Transport - 01757 212121

Drive - 01904 659659 (*please note, this provider does not take direct bookings for wheelchair accessible vehicles*)

Fleetways - 01904 365365

Getaway Cars - 01904 707070 (*please note, this provider does not take direct bookings for wheelchair accessible vehicles*)

## South Yorkshire

**Contact your local hospital for advice on how to reach their sites:**

### Sheffield Teaching Hospitals NHS Foundation Trust

Including Royal Hallamshire Hospital, Weston Park Cancer Centre, Jessop Wing Maternity Hospital and Charles Clifford Dental Hospital.

- Website: <https://www.sth.nhs.uk/find-hospitals-and-services/royal-hallamshire-hospital/how-to-find-us/>
- Switchboards:
  - Royal Hallamshire Hospital - 0114 271 1900
  - Jessop Wing - 0114 271 1900
  - The Charles Clifford Dental Hospital - 0114 271 7800
  - Weston Park Cancer Centre - 0114 226 5000

Northern General Hospital

- Website: <https://www.sth.nhs.uk/find-hospitals-and-services/northern-general-hospital/how-to-find-us/>
- Switchboard: 0114 243 4343

### Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust

Including Doncaster Royal Infirmary, Bassetlaw Hospital, Montagu Hospital and Retford Hospital

- Website: <https://www.dbth.nhs.uk/patients-visitors/how-to-get-here/>
- Switchboard: 01904 631313

### The Rotherham NHS Foundation Trust

- Website: <https://www.therotherhamft.nhs.uk/patients-and-visitors/our-sites/rotherham-hospital>
- Switchboard: 01709 820000

### Barnsley Hospital NHS Foundation Trust

- Website: <https://www.barnsleyhospital.nhs.uk/patients/travelling-to-hospital>
- Switchboard: 01226 730000

### Sheffield Children's NHS Foundation Trust

Including Sheffield Children's Hospital, Northern General Hospital, Children's Outpatients, Becton Centre, Flockton House, Centenary House, Ryegate Children's Centre and National Centre for Child Health Technology.

- Website: <https://www.sheffieldchildrens.nhs.uk/>
- Switchboards:
  - Sheffield Children's Hospital - 0114 271 7000
  - Becton Centre - 0114 305 3106
  - Centenary House - 0114 305 3218
  - Flockton House - 0114 226 2333
  - Northern General Hospital, Children's Outpatients - 0114 243 43 43
  - Ryegate Children's Centre - 0114 271 7000
- **Embrace - 0114 305 3005**

### Park and Ride options:

Doncaster Royal Infirmary - <https://www.dbth.nhs.uk/patients-visitors/how-to-get-here/dri-park-ride/>

Sheffield Teaching Hospitals - H1 Shuttle bus - Buses runs between Northern General (Clock Tower building) and Royal Hallamshire Hospital (Beech Hill Road) every 45 minutes during peak times (7.30am - 10.30am and 3pm - 6pm) and every 30 minutes off-peak

**Community transport options:**

Barnsley Dial-a-ride and Community Transport – 01226 732096

Doncaster Community Transport – 01302 342400

Firefly (free transport to cancer patients in **Doncaster** to regional treatment hospitals) - 07738 390 541 or <https://www.firefly-support.co.uk/>

Rotherham Community Transport – 01709 516092 or 01709 517100

**Public transport options in South Yorkshire:**

<https://www.travelsouthyorkshire.com/>

**Taxi providers in South Yorkshire:**

**Barnsley**

Platinum Travel - 01226 383838

Veezu - 0114 2393939

**Doncaster**

Drive - 01302 820282 (*please note, this provider does not take direct bookings for wheelchair accessible vehicles*)

**Rotherham**

Veezu - 0114 2393939

**Sheffield**

A1 Taxis - 0114 2888888

Veezu - 0114 2393939

Yorkshire Taxis - 0114 3450450

## East Yorkshire

**Contact your local hospital for advice on how to reach their sites:**

### Hull University Teaching Hospitals

Including Hull Royal Infirmary and Castle Hill Hospitals.

- Website: <https://www.hey.nhs.uk/getting-to-our-hospitals/>
- Switchboards:
  - Hull Royal Infirmary - 01482 875875
  - Castle Hill Hospital - 01482 875875

### Community transport options:

Bridlington MEDiBUS (Holderness Area Rural Transport) - 01964 536684

Goole Go Far - 01405 780344

Humber and Wolds Rural Action Voluntary Car Service - 01652 637 700

Medibus - 03456 445959

### Park and Ride options:

<https://www.stagecoachbus.com/promos-and-offers/east-midlands/hull-park-and-ride>

### Public transport options in East Yorkshire:

<https://www.eastriding.gov.uk/environment/public-transport-travel/>

### Taxi Providers

#### Driffield

Mallys - 01377 241518

#### Hull

21 Transport - 01757 212121

Drive - 01482 575757 (*please note, this provider does not take direct bookings for wheelchair accessible vehicles*)

#### Goole

21 Transport - 01757 212121

## West Yorkshire

**Contact your local hospital for advice on how to reach their sites:**

### Mid Yorkshire Teaching Hospitals NHS Trust

Including Pinderfields Hospital, Pontefract Hospital, Dewsbury and District Hospital, Wakefield Community Diagnostic Centre, Newstead House Dental Clinic, Pontefract Health Centre, Churchview Medical Centre and Castleford Health Centre.

- Websites:
  - <https://www.midyorks.nhs.uk/getting-here>
  - <https://www.midyorks.nhs.uk/community-diagnostic-centre>
- Switchboards:
  - Pinderfields Hospital - 01924 541000
  - Pontefract Hospital - 01924 541000
  - Dewsbury and District Hospital - 01924 541000
  - Newstead House Dental Clinic - 01924 327520
  - Pontefract Health Centre - 01977 798269
  - Churchview Medical Centre - 01977 653950
  - Castleford Health Centre - 01977 465809
  - Wakefield Community Diagnostic Centre - 01924 544600 (cardio-respiratory reception), 01924 544601 (radiology reception), 01924 544602 (ophthalmology reception)

### The Leeds Teaching Hospitals NHS Trust

Including Leeds General Infirmary, St James's University Hospital, Leeds Children's Hospital, Leeds Dental Institute, Chapel Allerton Hospital, Seacroft Hospital and Wharfedale Hospital

- Website: <https://www.leedsth.nhs.uk/hospitals/>
- Switchboards:
  - Leeds General Infirmary - 01924 541000
  - St James's University Hospital - 0113 2433144
  - Leeds Children's Hospital - 0113 2432799
  - Leeds Dental Institute - 0113 2440111
  - Chapel Allerton Hospital - 0113 2623404
  - Seacroft Hospital - 0113 2648164
  - Wharfedale Hospital - 0113 3921603

### Bradford Teaching Hospitals NHS Foundation Trust

Including Bradford Royal Infirmary, St Luke's Hospital, Eccleshill Community Hospital, Westwood Park Community Hospital and Westbourne Green Community Hospital.

- Website: <https://www.bradfordhospitals.nhs.uk/our-hospitals/>
- Switchboards:
  - Bradford Royal Infirmary - 01274 542200
  - St Luke's Hospital - 01274 734744
  - Eccleshill Community Hospital - 01274 323200
  - Eccleshill Community Diagnostic Centre - 01274 277546
  - Westwood Park Community Hospital - 01274 425990
  - Westbourne Green Community Hospital - 01274 366803

### Calderdale and Huddersfield NHS Foundation Trust

Including Huddersfield Royal Infirmary, Calderdale Royal Hospital and Acre Mills Outpatients.

- Website: <https://www.cht.nhs.uk/patients-visitors/finding-us>
- Switchboards:
  - Huddersfield Royal Infirmary – 01484 342000

- Calderdale Royal Hospital – 01422 357171
- Acre Mills Outpatients – 01484 355370

### **Airedale NHS Foundation Trust**

Including Airedale Hospital, Castleberg, Skipton Hospital and Settle Health Centre

- Website: <https://www.airedale-trust.nhs.uk/your-visit/getting-here-and-parking/>
- Switchboards:
  - Airedale Hospital - 01535 652511
  - Castleberg Hospital - 01729 823515
  - Skipton Hospital - 01756 792 233
  - Settle Health Centre - 01729 822205
  - Eccleshill Community Diagnostic Centre - 01274 277546

### **Community transport options:**

Age UK (for discharge journeys) – 01977 552114

Calderdale Community Transport– 01422 88 80 86 (car service), 01422 88 80 80 (minibus service) – *please note this service is not available in Kirklees.*

Keighley Community Transport - 01535 609278

Selby District Community Transport - 01757 708036

### **Park and Ride options:**

Shuttle bus between Mid Yorks sites - <https://www.midyorks.nhs.uk/hospital-transport-service/>

### **Public transport in West Yorkshire:**

<https://www.wymetro.com/>

### **Taxi Providers**

#### **Bradford**

Nova Rides - 01274 809444 (*please note, this provider does not take direct bookings for wheelchair accessible vehicles*)

#### **Castleford**

Cas Cars - 01977 556677

#### **Huddersfield**

Mount Taxis - 01484 515006

#### **Leeds**

Streamline – 0113 2443322 (*offering preferential rates for referred patients*)

Nova Rides - 0113 258 5888 (*please note, this provider does not take direct bookings for wheelchair accessible vehicles*)

#### **Pontefract**

Cas Cars - 01977 556677

#### **Wakefield**

Cas Cars - 01977 556677



## North Lincolnshire

**Contact your local hospital for advice on how to reach their sites:**

### **Northern Lincolnshire and Goole NHS Foundation Trust**

Including Diana, Princess of Wales Hospital, Scunthorpe General Hospital, and Goole and District Hospital.

- Website: <https://www.nlg.nhs.uk/hospitals/>
- Switchboard: 03033 306999

### **Community transport options:**

- CallConnect - 0345 2638153  
<https://www.northlincs.gov.uk/transport-and-streets/public-transport-and-taxis/callconnect/>
- Humber and Wolds Rural Action Voluntary Car Service - 01652 637 700  
<https://www.hwrcc.org.uk/voluntary-car-service/>

### **Public transport in North Lincolnshire:**

<https://www.northlincs.gov.uk/transport-and-streets/public-transport-and-taxis/>

### **Taxi Providers**

#### **Scunthorpe**

21 Transport - 01757 212121