

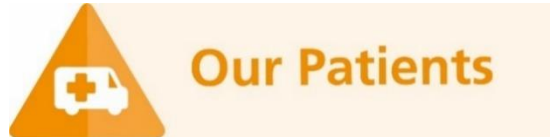
Overview of 2025-26 plans



Peter Reading
Chief Executive



Our 8 priorities for 2025-26



1. Improve 999 and 111 call centre clinical capacity, triage, and care navigation
2. Increase productivity of our on the road service to improve ambulance response times
3. Enhance care quality and safety, through Quality Account priorities of:
 - Learning from patient incidents
 - Clinical supervision
 - Improving patient involvement

Our 8 priorities for 2025-26



4. Strengthen workforce resilience and development, through:
 - Supporting health, safety and wellbeing
 - Improving recruitment and retention
 - Improving National Staff Survey outcome scores

5. Foster a positive organisational culture, implementing YAS Together programme, with a focus on:
 - Leadership and career development
 - Sexual safety
 - Anti-racism
 - Ensuring reasonable adjustment
 - Freedom to Speak Up

Our 8 priorities for 2024-25 cont'd



Our Partners

6. Collaborate with system partners to coordinate care delivery, with a focus on:
 - Reducing handover delays and improving 'Hear and Treat' and 'See and Treat' rates
7. Embed a culture of improvement through better use of data and quality improvement (QI)



Our Planet and Pounds

8. Ensure sustainable, effective and efficient use of resources through:
 - Delivering a break-even financial plan
 - Achieving 3% efficiencies
 - Introducing 72 new double crewed ambulances
 - Reducing fuel costs by 10%
 - Implementing PTS eligibility criteria

