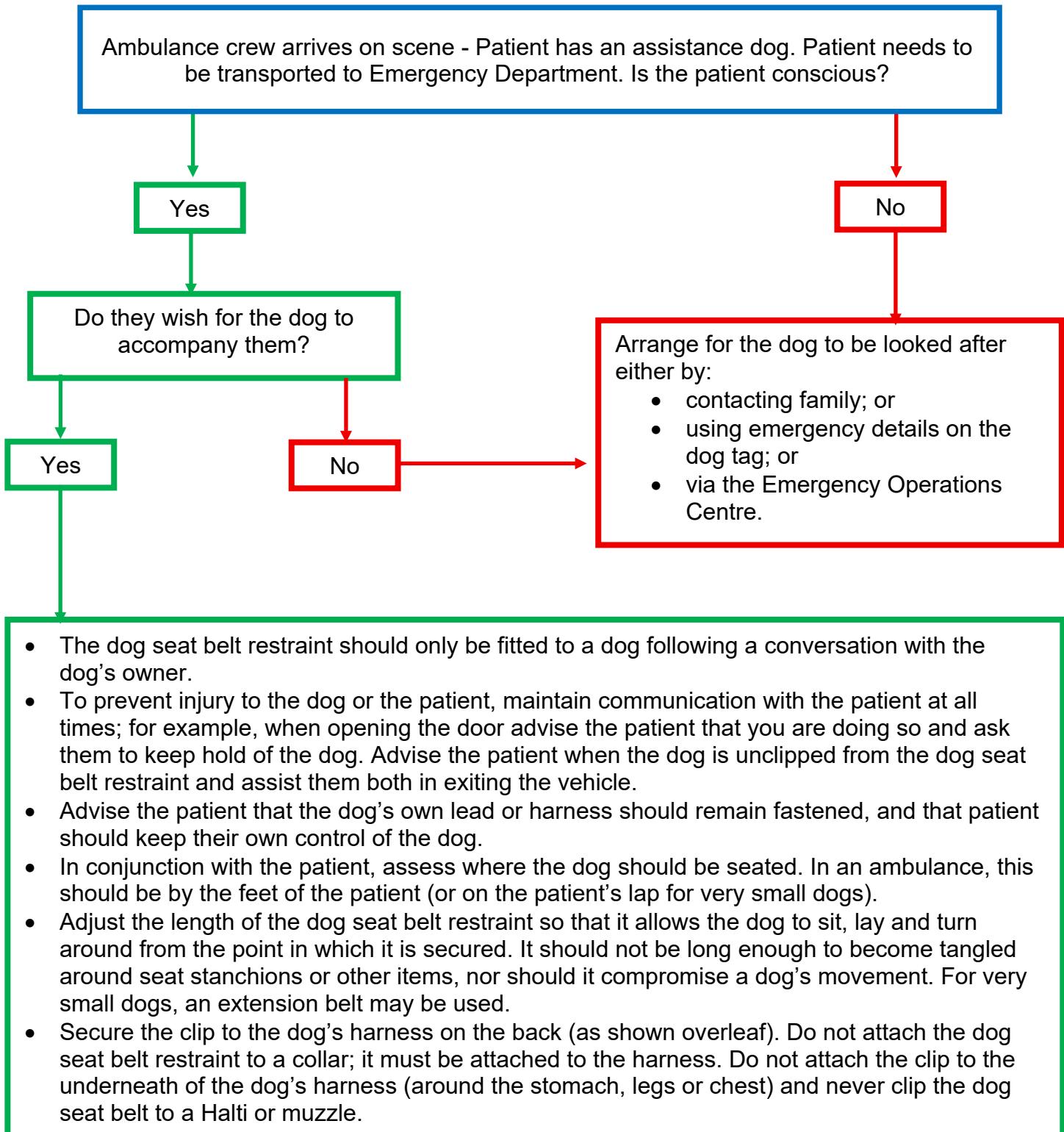




Procedural flow chart for transporting assistance dogs by 999 Operations staff





Securing the dog in the ambulance

- Clip the dog seat belt restraint into the vehicle's seatbelt fastening, using the seat nearest to the patient. Ideally, this will be the seat in front of the patient but may also be the seat opposite or behind.
- Avoid securing the dog next to the tail lift due to the noise and movement it makes.
- Communication with the dog's owner should be ensured at all times. Whilst the patient may wish to secure their dog themselves, remember that responsibility remains with the driver and patients should only use the dog seat belt restraint under your supervision.

At the end of the journey

After the journey, please remove the dog seat belt restraint. Both the restraint and the vehicle should be cleaned with biocide wipes as detailed in the SOP for Intermediate Vehicle Cleaning (022).

There is no requirement to deep clean a vehicle following transportation of an assistance dog unless there is visible soiling; in which case, this should be arranged immediately.